#### UNITED STATES SECURITIES AND EXCHANGE COMMISSION Washington, D.C. 20549

# **SCHEDULE 14A**

# (RULE 14a-101)

# INFORMATION REQUIRED IN PROXY STATEMENT

#### SCHEDULE 14A INFORMATION

#### Proxy Statement Pursuant to Section 14(a) of the Securities Exchange Act of 1934

Filed by the Registrant  $\square$ 

Filed by a Party other than the Registrant  $\Box$ 

Check the appropriate box:

- Preliminary Proxy Statement
- □ Confidential, for Use of the Commission Only (as permitted by Rule 14a-6(e)(2))
- ☑ Definitive Proxy Statement
- Definitive Additional Materials
- □ Soliciting Material Pursuant to § 240.14a-12



# FRANKLIN COVEY CO.

(Name of Registrant as Specified In Its Charter)

(Name of Person(s) Filing Proxy Statement, if other than the Registrant)

Payment of Filing Fee (Check the appropriate box):

- ⊠ No fee required.
  - Fee computed on table below per Exchange Act Rules 14a-6(i)(1) and 0-11.
  - (1) Title of each class of securities to which transaction applies:
  - (2) Aggregate number of securities to which transaction applies:
  - (3) Per unit price or other underlying value of transaction computed pursuant to Exchange Act Rule 0-11 (set forth the amount on which the filing fee is calculated and state how it was determined):
  - (4) Proposed maximum aggregate value of transaction:
  - (5) Total fee paid:

Fee paid previously with preliminary materials.

Check box if any part of the fee is offset as provided by Exchange Act Rule 0-11(a)(2) and identify the filing for which the offsetting fee was paid previously. Identify the previous filing by registration statement number, or the Form or Schedule and the date of its filing.

- (1) Amount Previously Paid:
- (2) Form, Schedule or Registration Statement No.:
- (3) Filing Party:
- (4) Date Filed:

# NOTICE OF ANNUAL MEETING OF SHAREHOLDERS

# To Be Held

#### January 24, 2020

# FRANKLIN COVEY CO.

You are cordially invited to attend the Annual Meeting of Shareholders of Franklin Covey Co. (the Company), which will be held on Friday, January 24, 2020 at 8:30 a.m., in the Hyrum W. Smith Auditorium, 2200 West Parkway Boulevard, Salt Lake City, Utah 84119-2331 (the Annual Meeting), for the following purposes:

- (i) To elect nine directors to serve until the 2021 annual meeting of shareholders;
- (ii) To hold an advisory vote on executive compensation;
- (iii) To ratify the appointment of Deloitte & Touche, LLP as the Company's independent registered public accountants for fiscal 2020; and
- (iv) To transact such other business as may properly come before the Annual Meeting or at any adjournment or postponement thereof.

**Important Notice Regarding the Availability of Proxy Materials for the Annual Meeting to be Held on January 24, 2020**. The proxy statement and annual report to shareholders are available at <u>http://www.viewproxy.com/FranklinCovey/2020</u>.

The Board of Directors has fixed the close of business on Friday, November 29, 2019 as the record date for the determination of shareholders entitled to receive notice of and to vote at the Annual Meeting and at any adjournment or postponement thereof.

You are cordially invited to attend the Annual Meeting in person. To ensure that your vote is counted at the Annual Meeting, however, please vote as promptly as possible.

By Order of the Board of Directors,

/s/ Robert A. Whitman

Robert A. Whitman Chairman of the Board of Directors December 19, 2019

## **IMPORTANT**

Whether or not you expect to attend the Annual Meeting in person, to assure that your shares will be represented, please promptly complete your proxy. Your proxy will not be used if you are present at the Annual Meeting and desire to vote your shares personally.

Franklin Covey Co. 2200 West Parkway Boulevard Salt Lake City, Utah 84119-2331

## **PROXY STATEMENT**

## Annual Meeting of Shareholders January 24, 2020

#### SOLICITATION OF PROXIES

This Proxy Statement is being made available to the shareholders of Franklin Covey Co., a Utah corporation (us, our, we, FranklinCovey, or the Company), in connection with the solicitation by the board of directors (the Board or Board of Directors) of the Company of proxies from holders of outstanding shares of our Common Stock, \$0.05 par value per share (the Common Stock), for use at our Annual Meeting of Shareholders to be held on Friday, January 24, 2020, at 8:30 a.m., at the Hyrum W. Smith Auditorium, 2200 West Parkway Boulevard, Salt Lake City, Utah 84119-2331, and at any adjournment or postponement thereof. This Proxy Statement, the Notice of Annual Meeting of Shareholders, and the accompanying form of proxy are first being mailed to shareholders of the Company on or about December 20, 2019.

#### PURPOSE OF THE ANNUAL MEETING

Shareholders of the Company will consider and vote on the following proposals: (i) to elect nine directors to serve until the next annual meeting; (ii) to hold an advisory vote on executive compensation; (iii) to ratify the appointment of Deloitte & Touche, LLP (Deloitte) as our independent registered public accountants for the fiscal year ending August 31, 2020; and (iv) to transact such other business as may properly come before the Annual Meeting or at any adjournment or postponement thereof.

### COSTS OF SOLICITATION

We will bear all costs and expenses relating to the solicitation of proxies, including the costs of preparation, assembly, printing, and mailing to shareholders this Proxy Statement and accompanying materials. In addition to the solicitation of proxies by use of the mails, our directors, officers, and employees, without receiving additional compensation, may solicit proxies personally or by telephone, facsimile, or electronic mail. Arrangements will be made with brokerage firms and other custodians, nominees, and fiduciaries for the forwarding of solicitation materials to the beneficial owners of the shares of Common Stock held by such persons, and we will reimburse such brokerage firms, custodians, nominees, and fiduciaries for reasonable out-of-pocket expenses incurred by them in connection therewith.

#### INFORMATION ABOUT VOTING

#### Who can vote?

The only voting securities that we have outstanding are shares of our Common Stock. Our Board of Directors has fixed the close of business on Friday, November 29, 2019 as the record date for determination of shareholders entitled to notice of, and to vote at, the Annual Meeting (the Record Date). Only shareholders of record at the close of business on the Record Date are entitled to vote at the Annual Meeting. As of the Record Date, there were 13,982,268 shares of our Common Stock issued and outstanding. The holders of record of the shares of our Common Stock on the Record Date are entitled to cast one vote per share on each matter submitted to a vote at the Annual Meeting.

#### What is the difference between a shareholder of record and a "street name" holder?

If your shares are registered directly in your name with Zions Bank, our stock transfer agent, you are considered a shareholder of record with respect to those shares. If your shares are held in a stock brokerage account or by a bank or other nominee, you are considered the beneficial owner of those shares, but not the shareholder of record, and your shares are held in "street name." You are entitled to vote your shares whether you are the shareholder of record or you hold the shares in street name.

#### How can you vote?

You may submit your proxy by mail, telephone, or the Internet. If you are submitting your proxy by mail, you should complete, sign, and date your proxy card and return it in the envelope provided. Sign your name exactly as it appears on the proxy card. If you plan to vote by telephone or the Internet, voting instructions are printed on your proxy card. If you hold your shares through an account with a brokerage firm, bank, or other nominee, please follow the instructions you receive from them to vote your shares. If you provide specific voting instructions, your shares will be voted as you have instructed. Proxy cards submitted by mail must be received by our voting tabulator no later than January 23, 2020 to be voted at the Annual Meeting. You may also vote in person at the Annual Meeting.

## What if I do not specify on my proxy card how I want my shares voted?

Shares of Common Stock which are entitled to be voted at the Annual Meeting and which are represented by properly executed proxies will be voted in accordance with the instructions indicated on such proxies. If no instructions are indicated, such shares will be voted (i) **FOR** the election of each of the nine director nominees (Proposal No. 1); (ii) **FOR** the proposal regarding an advisory vote on executive compensation (Proposal No. 2); (iii) **FOR** the ratification of the appointment of Deloitte as our independent registered public accountants for the fiscal year ending August 31, 2020 (Proposal No. 3); and in the discretion of the proxy holders as to any other matters as may properly come before the Annual Meeting or at any adjournment or postponement thereof. It is not currently anticipated that any other matters will be presented at the Annual Meeting.

## How do I vote at the Annual Meeting?

You may vote in person by written ballot at the Annual Meeting. However, if your shares are held in street name, you must bring a legal proxy or other proof from that broker, trust, bank, or other nominee of your beneficial ownership of those shares as of the record date in order to vote at the Annual Meeting. If you vote by proxy and also attend the Annual Meeting, you do not need to vote again at the Annual Meeting.

## What are broker non-votes?

When a broker, bank, or other nominee has discretion to vote on one or more proposals at a meeting but does not have discretion to vote on other matters at the meeting, the broker, bank, or other nominee will inform the inspector of election that it does not have the authority to vote on the "non-discretionary" matters with respect to shares held for beneficial owners which did not provide voting instructions with respect to the "non-discretionary" matters. This situation is commonly referred to as a "broker non-vote."

# If my shares are held in street name, will my broker, bank or other nominee vote my shares for me?

Generally no. If you hold your shares in street name and do not give voting instructions to your broker, bank, or other nominee, then your broker, bank, or other nominee may only vote your shares with respect to "discretionary" matters, but may not vote your shares with respect to "non-discretionary" matters. Each of our proposals, except for Proposal No. 3, the ratification of the appointment of our independent registered public accounting firm, are considered "non-discretionary" matters. As a result, if you hold your shares in street name, your broker, bank, or other nominee will not have discretion to vote your shares at the Annual Meeting, except for Proposal No. 3, if you do not provide voting instructions. Accordingly, it is important that street name holders give instructions to their broker, bank, or other nominee by following the voting instructions received from their broker, banker, or other nominee.

# May I revoke my vote prior to the Annual Meeting?

Yes. A shareholder who has completed a proxy may revoke it at any time prior to its exercise at the Annual Meeting by returning a proxy bearing a later date, by filing with the Secretary of the Company, at the address set forth below, a written notice of revocation bearing a later date than the proxy being revoked, or by voting the Common Stock covered thereby in person at the Annual Meeting.

# What is a Quorum?

A quorum is the presence, in person or by proxy, of at least a majority of the shares of our Common Stock outstanding as of the close of business on the Record Date. A quorum is necessary to transact business at the Annual Meeting. Abstentions and "broker non-votes" will be included in determining the presence of a quorum at the Annual Meeting. Holders of common stock will vote as a single class. If there are not sufficient shares represented for a quorum, then the Annual Meeting may be adjourned or postponed from time to time until a quorum is established.

# What Vote is Required for a Proposal to be Approved?

Subject to the paragraph below, the nine nominees receiving the highest number of affirmative votes of the shares entitled to be voted for them, up to the nine directors to be elected by those shares, will be elected as directors to serve until the next annual meeting of shareholders and until their successors are duly elected and qualified. Abstentions and broker non-votes will have no effect on the election of directors.

Pursuant to the Company's bylaws, any nominee for director who receives a greater number of votes "withheld" or "against" from his or her election than votes "for" his or her election shall immediately offer to tender his or her resignation following certification of such shareholder vote. The Nominating and Governance Committee shall promptly consider the director's resignation offer and make a recommendation to the Board of Directors on whether to accept or reject the offer. The Board of Directors shall act on the recommendation of the Nominating and Governance Committee and publicly disclose its decision within 90 days following certification of the shareholder vote.

Approval of Proposal No. 2, the advisory vote on executive compensation, requires that the number of votes cast in favor of the proposal exceeds the number of votes cast in opposition. Abstentions and broker non-votes are not considered votes cast for the foregoing purpose and will not have any effect on the outcome of this proposal.

The ratification of the appointment of Deloitte as our independent registered public accountants (Proposal No. 3) requires that the number of votes cast in favor of the proposal exceeds the number of votes cast in opposition. Abstentions and broker non-votes will not have any effect on the outcome of this proposal.

## What are the Board's voting recommendations?

The Board of Directors recommends that you vote **"FOR"** proposal nos. 1, 2, and 3, as further described in this Proxy Statement.

# The Company's Principal Office and Main Telephone Number

Our principal executive offices are located at 2200 West Parkway Blvd., Salt Lake City, Utah 84119-2331 and our main telephone number is (801) 817-1776.

# **BOARD OF DIRECTORS AND CORPORATE GOVERNANCE**

## Nominees for Election to the Board of Directors

Our Board currently consists of nine directors, seven of whom are considered independent. Nominees for election to the board of directors shall be elected to serve until the next annual meeting of shareholders or until their successors shall have been elected and qualified or until such director's earlier death, resignation, or removal. At the Annual Meeting, proxies cannot be voted for a greater number of individuals than the nine nominees named in this Proxy Statement.

Our directors have significant experience with our business and are familiar with the risks and competition we face, which allow them to participate actively and effectively in Board and committee discussions and deliberations. Our directors meet and speak frequently with each other and with members of our senior management team. These formal meetings and informal discussions occur based on the needs of our business and the market environment.

The Nominating and Governance Committee of the Board (the Nominating Committee) and the Board believe the skills, qualities, attributes, and experiences of its directors provide the Company with the business acumen and range of perspectives to engage each other and management to effectively address our evolving needs and represent the best interests of our shareholders. In addition, the Board firmly believes that the experience, attributes, and skills of any single director should not be viewed in isolation, but rather in the context of the experience, attributes, and skills that all director nominees bring to the Board as a whole, each of whom contributes to the function of an effective Board. The biographies below describe the skills, qualities, attributes, and experiences of each of the nominees that led the Board to determine that it is appropriate to nominate these directors for election.

#### Anne H. Chow, 53



Ms. Chow is currently Chief Executive Officer (CEO) of AT&T Business at AT&T Communications. As CEO of AT&T Business, Anne is responsible for the company's Business Solutions organization, which serves nearly 3 million business customers in more than 200 countries and territories around the world, including nearly all of the world's Fortune 1000 companies. Ms. Chow's responsibilities include all of AT&T's business services across wireless, networking, cybersecurity, and advanced solutions, covering more than \$35 billion in revenues. Since 2000, Ms. Chow has held a variety of leadership positions at AT&T, including Senior Vice President – Global Solutions and Sales Operations and Senior Vice President – Premier Client Group. With decades of experience in the industry, Ms. Chow has led many global organizations through major transformations, developing and executing innovative growth strategies while building role model relationships. Anne is passionate about education, diversity and inclusion, advancing women in technology, and cultivating next generation leaders.

A long standing, active member of the community, Anne has previously served on the boards of the AT&T Foundation, Hunterdon Healthcare System, New Jersey Chamber of Commerce, Asian and Pacific Islander American Scholarship Fund, Asian American Justice Center, and the Joint Center for Political and Economic Studies. Ms. Chow currently serves on the Georgia Tech Parents Board, and as a member of the National Board of Directors for the Girl Scouts of the USA.

Ms. Chow holds a Master's Degree in Business Administration with Distinction from The Johnson School at Cornell University, as well as a Bachelor of Science Degree and Masters of Engineering Degree in Electrical Engineering from Cornell University. Anne is also a graduate of the Pre-College Division of the Juilliard School of Music.

**Director Qualifications:** The Company believes that Ms. Chow's strong sales and enterprise relationship background as well as her extensive distribution and global leadership experience provide valuable insight and skills to our Board of Directors. Ms. Chow's significant involvement with various other entities throughout her career provides her with wide-ranging perspective and experience in the areas of management, operations, and marketing.



#### Clayton M. Christensen, 67

Independent Director Director Since: March 2004 Committees: None Other Directorships: None

Dr. Christensen is the Kim B. Clark Professor of Business Administration at the Harvard Business School, where he has been a faculty member since 1992. Clayton's research and teaching interests center on building new growth businesses and sustaining the success of companies. Dr. Christensen was a Rhodes Scholar and received his Masters of Philosophy Degree from Oxford and his MBA and DBA from the Harvard Business School. Clayton also served as President and Chairman of CPS Technologies from 1984 to 1989, and from 1979 to 1984 he worked as a consultant and project manager for the Boston Consulting Group. Dr. Christensen is the founder of Rose Park Advisors, Innosight LLC, and the Christensen Institute.

*Director Qualifications:* Dr. Christensen is widely recognized as a leader in developing organizational capabilities of companies, and his research, knowledge, and valuable insights enable him to make significant contributions to our strategic direction and to the development of new training and consulting services. Additionally, Clayton's previous work with various companies provides him with a broad perspective in the areas of management and operations.



#### Michael Fung, 69

Independent Director Director Since: July 2012 Committees: Chair of the Audit Committee and a member of all other standing committees Other Directorships: 99 Cents Only Stores, LLC, and Floor and Décor Holdings, Inc.

Mr. Fung served as the interim Chief Financial Officer for JC Penney Co. from October 2018 through April 2019 and as the interim Chief Operating Officer and Chief Financial Officer for the Neiman Marcus Group from November 2016 through June 2017. Prior to these appointments, Michael retired from Wal-Mart Stores, Inc. in 2012, after 11 years of service. Mr. Fung was the Senior Vice-President and Chief Financial Officer of Wal-Mart U.S., a position he held from 2006 through his retirement in February 2012. From 2001 to 2003, Mr. Fung served as Vice President of Finance and Administration for Global Procurement and was promoted in 2003 to Senior Vice President and Chief Audit Executive. In his previous roles with Wal-Mart, Michael was responsible for U.S. finance operations, including strategy, merchandising, logistics, real estate, operations, professional services, and financial planning and analysis. Prior to his experience at Wal-Mart, Mr. Fung held financial leadership positions at Universal Foods Corporation, Vanstar Corporation, Bass Pro Shops, Inc., and Beatrice Company. Michael received his bachelor's degree in accounting from the University of Illinois and an MBA from the University of Chicago. Mr. Fung is a Certified Public Accountant (inactive) in the state of Illinois, a member of The Committee of 100, and the University of Illinois Foundation. Michael is also a Board Leadership Fellow with the National Association of Corporate Directors.

**Director Qualifications:** Mr. Fung's extensive financial background and expertise, as well as international leadership experience, provides him with wide-ranging knowledge and experience. His professional involvement in various capacities during his career enabled Mr. Fung to gain experience in many areas including auditing, internal control, financial planning, organizational development, strategic planning, and corporate governance. Michael's substantial financial knowledge and leadership experience qualify him to be an audit committee financial expert and enable him to make valuable contributions to our Board of Directors and on the Audit Committee.



#### Dennis G. Heiner, 76

Lead Independent Director Director Since: January 1997 Committees: Chair of the Nominating Committee and member of all other standing committees Other Directorships: None

Mr. Heiner currently serves as a Managing Member of Sunrise Oaks Capital Fund, LLC, a small private bridge loan financing fund. Mr. Heiner served from 1999 to 2004 as President and Chief Executive Officer of Werner Holding Co., a leading manufacturer of climbing products and aluminum extrusions. Prior to joining Werner, he was employed by Black & Decker Corporation from 1985 to 1999 where he served for 6 years as Senior Vice President and President Worldwide Small Electric Appliances, and later as Executive Vice President and President of the Hardware and Home Improvement Group, a world leader in residential door hardware and plumbing fixtures. From 1979 to 1985, Mr. Heiner was employed by Beatrice Foods where he served as a Division President. From 1972 to 1979, Dennis was employed by Conroy Inc., a manufacturer of recreational vehicles, where he held the positions of Director of Marketing and Vice President of Finance and International Marketing. Mr. Heiner has also served on several other boards including Rayteck, Shell Oil's AERA Board, and Werner Holdings. Mr. Heiner received his Bachelor of Arts degree from Weber State University and his MBA degree from Brigham Young University. He also completed executive programs at Northwestern's Kellogg School of Management and the Harvard Business School.

**Director Qualifications:** Mr. Heiner brings to the Board of Directors chief executive leadership and business management experience, as well as strong operational knowledge and expertise. Mr. Heiner's broad industry experience, including previous roles in leadership, finance, and marketing, provides the Board of Directors with valuable contributions in the areas of management, strategy, leadership, governance, growth, and long-term planning. Mr. Heiner's executive leadership experience and strong business background enable him to provide strong and independent leadership on the Board of Directors in his role as Lead Independent Director. Dennis also makes important contributions to our Company in the areas of board and business leadership development and succession planning.



#### Donald J. McNamara, 66

Independent Director Director Since: June 1999 Committees: None Other Directorships: Crow Holdings and A&O Hotels & Hostels

Mr. McNamara is the founder of The Hampstead Group, LLC (The Hampstead Group), a private equity investor based in Dallas, Texas, and has served as its Chairman since its inception in 1989. He has over 35 years of successful investment experience, including Bass Brothers Enterprises, Marriott Corporation, and JMB Realty. Mr. McNamara currently serves as a Senior Advisor to TPG's real estate platform, which includes \$8 billion of assets collectively in its equity and debt platforms. Mr. McNamara received an undergraduate degree in architecture from Virginia Tech in 1976 and an MBA from Harvard University in 1978.

**Director Qualifications:** Mr. McNamara's experience in private equity provides him with considerable expertise in financial and strategic matters. This expertise enables him to make valuable contributions to the Company in the areas of raising capital, capital deployment, acquisitions and dispositions, and other major financial decisions. Don's involvement with other entities throughout his career provides him with wide-ranging perspective and experience in the areas of management, operations, and strategy. In addition, Mr. McNamara has a meaningful understanding of our operations having served on our Board of Directors for over 20 years, enabling him to make contributions to our strategy, innovation, and long-range plans.



#### Joel C. Peterson, 72

Director Director Since: May 1997 Committees: None Other Directorships: Chairman of the Board at JetBlue Airways (NASDAQ), and Director at Packsize

Mr. Peterson has been on the faculty of the Graduate School of Business at Stanford University since 1992, teaching courses in real estate investment, entrepreneurship, and leadership. Joel is the former Chairman of the Board of Overseers at the Hoover Institution at Stanford, and is the Founding Partner and Chairman of Peterson Partners, a Salt Lake City-based investment management firm which has invested in over 200 companies through 13 funds in four primary asset classes: growth-oriented private equity, venture capital, real estate, and search funds. Prior to Stanford Business School and founding Peterson Partners, Mr. Peterson was Chief Executive Officer of Trammell Crow Company, then the world's largest private commercial real estate development firm. Mr. Peterson earned an MBA from Harvard University and received his bachelor's degree from Brigham Young University.

*Director Qualifications:* Mr. Peterson brings chief executive leadership, extensive financial experience, and strong academic skills to our Board of Directors. Mr. Peterson's roles in executive leadership, financial management, and private equity enable him to make key contributions in the areas of leadership, raising capital, capital deployment, strategy, operations, and growth. His experience with Peterson Partners and teaching courses on entrepreneurship adds valuable knowledge in growth and long-term strategic planning as well as accessing and deploying capital. Joel also has a deep understanding of the Company's operations and background with over 20 years of experience on our Board of Directors. Further, prior to the FranklinCovey merger, Mr. Peterson served as a director of Covey Leadership Center from 1993 to 1997.





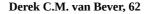
#### E. Kay Stepp, 74

Independent Director Director Since: May 1997 Committees: Chair of the Organization and Compensation Committee and member of all other standing committees

Other Directorships: None

Ms. Stepp, a retired executive, is the former Chairperson of the Board of Providence Health and Services, and served as President and Chief Operating Officer of Portland General Electric, an electric utility, from 1978 to 1992. She formerly was principal of Executive Solutions, an executive coaching firm, from 1994 to 2001, and was a director of the Federal Reserve Bank of San Francisco from 1991 to 1995. Ms. Stepp also served as a director of the Covey Leadership Center from 1992 to 1997 and has served as a director of numerous other public and private company boards. Kay received her Bachelor of Arts degree from Stanford University and a Master of Arts in Management from the University of Portland. Ms. Stepp also attended the Stanford Executive Program and the University of Michigan Executive Program.

**Director Qualifications:** Ms. Stepp's experience in management and as chief operating officer brings valuable knowledge to the Board of Directors in areas such as marketing, distribution, human resources, technology, and administration. Ms. Stepp also brings the Company extensive governance experience with public corporations, private corporations, and non-profit organizations. This background and experience allow Ms. Stepp to make valuable contributions to the Board of Directors in the areas of operations, management, compensation, and organizational development. Kay also brings special expertise and experience in human resource management and compensation from her consulting career, which provides her with the knowledge to serve as the chairperson of the Board's Compensation and Organization Committee. Ms. Stepp has a deep understanding of our operations and long-term goals from her years of experience on the Board of Directors.



Independent Director Director Since: September 2019 Committees: Chair of the Innovations Committee and member of the Growth Committee Other Directorships: None

On September 9, 2019, Mr. Derek C.M. van Bever was appointed to our Board of Directors. Mr. van Bever is a Senior Lecturer in the General Management Unit at the Harvard Business School. Derek teaches courses in the Harvard MBA program, including "Leadership and Corporate Accountability" and "Building and Sustaining a Successful Enterprise," and he is the faculty lead for Dr. Clay Christensen's Executive Education course entitled "Disruptive Innovation." Mr. van Bever is also the Director of the Forum for Growth and Innovation, a research project sponsored by Professor Christensen that is focused on discovering, developing, and disseminating predictive theory on management and innovation.

In 1983, Derek co-founded The Advisory Board Company (NASDAQ: ABCO), a global research, consulting, and technology firm serving hospital and university executives, and was a member of the founding executive team of The Corporate Executive Board (NYSE: CEB), a global thought leadership and advisory network, which spun out of the Advisory Board Company in a 1999 Initial Public Offering. Following the IPO, Mr. van Bever oversaw the development and launch of Corporate Executive Board's new practice areas and he led the development of the firm's internal corporate academy. Derek also co-authored the book *Stall Points*, an analysis of the growth experience of the Fortune 100 across the past half-century, which was published by Yale University Press in 2008.

Derek received his Masters of Business Administration from the Harvard Business School in 1988, and is a 2011 graduate of Harvard Divinity School. His divinity school thesis, "A Mission Beyond Commerce," examines the challenges to personal and corporate missions posed by pivot points such as a change of ownership or leadership transition and suggests practices and disciplines for retaining a sense of perspective in the "high hurry" of business life.

**Director Qualifications:** Mr. van Bever brings experience in thought leadership and expertise in business growth, innovation, subscription businesses, and strategy to our Board of Directors. In his role as Chief Research Officer for the Corporate Executive Board, Derek directed teams studying best practices in strategy, innovation, talent management, finance, and governance in the large-corporate sector worldwide. The Company believes Mr. van Bever's experience and thought leadership make him a valuable addition to its Board of Directors. Mr. Whitman recommended Mr. van Bever to the Nominating Committee for consideration as a Board member.





Chair of the Board of Directors and Chief Executive Officer Director Since: May 1997 Committees: None Other Directorships: Charles River Associates (NASDAQ), and Greystar Real Estate

Mr. Whitman has served as the Chairman of the Board of Directors since June 1999 and as our Chief Executive Officer since January 2000. Mr. Whitman previously served as a director of the Covey Leadership Center from 1994 to 1997. Prior to joining us, Mr. Whitman served as President and Co-Chief Executive Officer of The Hampstead Group from 1992 to 2000 and is a founding partner at Whitman Peterson. Bob received his Bachelor of Arts Degree in Finance from the University of Utah and his MBA from the Harvard Business School.

**Director Qualifications:** Mr. Whitman's leadership experience as the Chief Executive Officer of the Company and his in-depth knowledge of our strategic priorities and operations enable him to provide valuable contributions and facilitate effective communication between management and the Board of Directors. Mr. Whitman's role as Chief Executive Officer also enables him to provide important contributions to strengthening our leadership, operations, strategy, growth and long-range plans. Mr. Whitman's extensive experience in finance, private equity investing, and leadership also provides him with the knowledge to make valuable contributions to the Board of Directors in the areas of finance, raising capital, and capital deployment.

# **Corporate Governance**

FranklinCovey upholds a set of basic values and principles to guide our actions, and we are committed to maintaining the highest standards of business conduct and corporate governance. Our emphasis on corporate governance begins at the top, with our directors, who are elected by, and are accountable to you, our shareholders. This commitment to governance extends to our management team and to all of our employees. We have adopted a Code of Business Conduct and Ethics for our directors, officers, and senior financial officers that include the Chief Executive Officer and Chief Financial Officer (CFO) and other members of our financial leadership team. The Corporate Governance Guidelines and Code of Business Conduct and Ethics are available on our website at www.franklincovey.com. In addition, each of the Corporate Governance Guidelines and the Code of Business Conduct and Ethics, Franklin Covey Co., 2200 West Parkway Boulevard, Salt Lake City, Utah 84119-2331. The Code of Business Conduct and Ethics applies to all directors, officers, and employees of FranklinCovey.

A feature of our corporate governance is that our standing committees are comprised of independent directors, as discussed below. We believe this structure allows for a collective focus by a majority of our independent directors on the various complex matters that come before Board committees. The overlap inherent in this structure assists these independent directors in the execution of their responsibilities.

# **Board Oversight**

Our Board is responsible for and committed to the independent oversight of the business and affairs of our Company, including financial performance, CEO performance, succession planning, strategy, risk management, and compensation. In carrying out this responsibility, the Board advises our CEO and other members of our senior management team to help drive success for our clients and long-term value creation for our shareholders.

## Affirmative Determination Regarding Board Independence

The Board of Directors has determined each of the following directors to be an "independent director" under the listing standards of the New York Stock Exchange (NYSE): Anne H. Chow, Clayton M. Christensen, Michael Fung, Dennis G. Heiner, Donald J. McNamara, E. Kay Stepp, and Derek Van Bever.

In assessing the independence of the directors, the Board of Directors determines whether or not any director has a material relationship with us (either directly, or as a partner, shareholder, or officer of an organization that has a relationship with us). The Board of Directors considers all relevant facts and circumstances in making independence determinations, including the director independence standards adopted by the Board of Directors and the existence of related party transactions as described in the section entitled "Certain Relationships and Related Transactions" found in this report.

## **Board Leadership Structure**

Under our current leadership structure, we have a combined position of Chairman and CEO and an independent director serving as a Lead Independent Director. The Board of Directors does not have a policy on whether the roles of Chairman and CEO should be separate or combined. Our Board assesses these roles and deliberates the merits of its leadership structure to ensure that the most efficient and appropriate structure is in place. The Board of Directors has determined that if the Chairman is not an independent director, then there should also be a Lead Independent Director.

Our Board believes that combining the roles of Chairman and CEO is currently the most effective leadership structure for our Company. Combining these roles ensures that our Company has a single leader who speaks with one voice to our shareholders, clients, employees, regulators, other stakeholders, and to the broader public. Our current CEO, Mr. Whitman, has significant knowledge of, and experience in, our business, industry, operations, and risks, which affords him the insight necessary to guide discussions at Board meetings. Mr. Whitman also provides our Board with updates on significant business developments and other time-sensitive matters.



As CEO, Mr. Whitman is directly accountable to our Board and, through our Board, to our shareholders. His role as Chairman is both counterbalanced and enhanced by the overall independence of the Board and independent leadership provided by our Lead Independent Director, Mr. Heiner. Mr. Heiner, as Chairman of our Nominating Committee, was designated as the Lead Independent Director by our Board. Our independent directors may elect another independent director as Lead Independent Director at any time. Mr. Whitman and Mr. Heiner meet and speak frequently regarding our Board and our Company.

## The Board of Director's Role in Risk Management Oversight

The Audit Committee of our Board of Directors has responsibility for the oversight of risk management, while our management team is responsible for the day-to-day risk management process. With the oversight of the Board of Directors, management has developed an enterprise risk management strategy, whereby management identifies the top individual risks that we face with respect to our business, operations, strategy, and other factors that were recognized after discussions with key business and functional leaders and reviews of external information. In addition to evaluating various key risks, management identifies ways to manage and mitigate such risks. During fiscal 2019, management met regularly with the Audit Committee to discuss the identified risks and the efforts that are designed to mitigate and manage these risks. These risks are allocated to the various committees of the Board of Directors to allow the committees to examine a particular risk in detail and assess its potential impact to our operations. For example, the Audit Committee reviews compliance and risk management processes and practices related to accounting and financial reporting matters; the Nominating Committee reviews the risks related to succession planning and the independence of the Board of Directors; and the Organization and Compensation Committee (the Compensation Committee) reviews the risks related to our various compensation plans. In the event that a committee is allocated responsibility for examining and analyzing a specific risk, such committee reports on the relevant risk exposure during its regular reports to the entire Board of Directors.

As part of its responsibilities, the Compensation Committee periodically reviews our compensation policies and programs to ensure that the compensation programs offer appropriate performance incentives for employees, including executive officers, while mitigating excessive risk taking. We believe that our various compensation programs contain provisions that discourage excessive risk taking. These provisions include:

- An appropriate balance between annual cash compensation and equity compensation that may be earned over several years.
- Metrics that are weighted between the achievement of overall financial goals and individual objectives.
- Stock ownership guidelines that encourage executive officers to accumulate meaningful levels of equity ownership, which align the interests of executives with those of long-term shareholders.

Based on a review of the nature of our operations by the Compensation Committee, we do not believe that any areas of the Company are incented to take excessive risks that would likely have a material adverse effect on our operations.

# **BOARD OF DIRECTOR COMMITTEES AND MEETINGS**

Our Board has three standing committees: Audit, Corporate Governance and Nominating, and Organization and Compensation. The specific membership of each committee allows us to take advantage of our directors' diverse skill sets, which enables deep focus on committee matters.

The following table shows the current membership of each of our standing committees.

Director	Audit	Nominating	Compensation
Anne H. Chow	-		-
Clayton M. Christensen	-	-	-
Michael Fung	ģ	<b>i</b>	<b>i</b>
Dennis G. Heiner		Ē	i i i i i i i i i i i i i i i i i i i
Donald J. McNamara	-	-	-
Joel C. Peterson	-	-	-
E. Kay Stepp		÷	ġ
Derek van Bever	-	-	-
Robert A. Whitman	-	-	-

Committee Chairperson

Committee Member

The Board of Directors has adopted a written charter for each of the standing committees, which are reviewed annually. These charters are available on our website at <u>www.franklincovey.com</u>. Shareholders may obtain a printed copy of any of these charters free of charge by making a written request to Investor Relations, Franklin Covey Co., 2200 West Parkway Boulevard, Salt Lake City, Utah 84119-2331.

# The Audit Committee

The Audit Committee functions on behalf of the Board of Directors in accordance with Section 3(a)(58)(A) of the Securities Exchange Act of 1934, as amended (the Exchange Act). The Audit Committee's primary functions are to:

- assist our Board in its oversight of our financial statements, legal and regulatory compliance, independent auditors' qualification, independence, internal audit function performance, and internal controls over financial reporting;
- decide whether to appoint, retain, or terminate our independent auditors;
- pre-approve all audit, audit-related, tax, and other services, if any, to be provided by the independent auditors; and
- prepare the Audit Committee Report.

The Audit Committee is chaired by Mr. Fung, and each of the members of the Audit Committee is independent as described under NYSE rules and meets the enhanced independence standards established by Rule 10A-3 promulgated under the Exchange Act. The Board of Directors has determined that one of the Audit Committee members, Michael Fung, is an "audit committee financial expert" as defined in Item 407(d)(5)(ii) of Regulation S-K.



# The Nominating Committee

The Corporate Governance and Nominating Committee is chaired by Mr. Heiner. The primary purposes of the Nominating Committee are to:

- recommend individuals for nomination, election, or appointment as members of our Board and its committees;
- oversee the evaluation of the performance of our Board and its committees and our management;
- ensure that our committees are comprised of qualified and experienced independent directors;
- review and concur in the succession plans for our CEO and other members of senior management; and
- take a leadership role in shaping our corporate governance, including developing, recommending to the Board, and reviewing on an ongoing basis the corporate governance principles and practices that apply to our Company.

In carrying out the responsibilities of the Nominating Committee, Mr. Heiner frequently met or had discussions with our CEO during the fiscal year. All of the members of the Nominating Committee are "independent" as defined under NYSE rules.

### The Organization and Compensation Committee

We are in a business that relies heavily on our people for a competitive advantage. As a result, our Organization and Compensation Committee plays a pivotal role in enabling us to attract and retain the best talent for the growth and strategic needs of our Company.

The Compensation Committee is chaired by Ms. Stepp and regularly met without any employees present to discuss executive compensation matters, including Mr. Whitman's compensation package, during fiscal 2019. The primary functions of the Compensation Committee are to:

- determine and approve the compensation of our CEO and other executive officers;
- review and make recommendations to the Board for any incentive compensation and equity-based plans that are subject to Board approval;
- assist our Board in its oversight of the development, implementation, and effectiveness of our policies and strategies relating to our human capital management, including recruiting, retention, career development and progression, diversity, and employment practices;
- review management development plans and succession plans to ensure business continuity (other than that within the purview of the Nominating Committee);
- provide risk oversight of all Company compensation plans;
- · review periodically the form and amount of non-employee director compensation and make recommendations to our Board with respect thereto; and
- prepare the Compensation Committee Report.

All of the Compensation Committee members are "independent" as defined under the NYSE enhanced independence standards. As described below in "Compensation Committee Interlocks and Insider Participation" and "Certain Relationships and Related Transactions," none of the Compensation Committee members had any material business relationships with the Company, other than the share repurchase transaction with Ms. Stepp described under "Related Party Transactions" below.

The Compensation Committee administers all elements of our executive compensation program, including our stock-based longterm incentive plans. In consultation with the Compensation Committee, Mr. Whitman annually reviews and establishes compensation for the other Named Executive Officers (as defined below). The Compensation Committee regularly reports to the full Board on decisions related to the executive compensation program.

# **Compensation Consultants**

Within its charter, the Compensation Committee has the authority to engage the services of outside advisors, experts, and others to assist the committee. During fiscal 2019, the Compensation Committee engaged Mercer as compensation consultants. These compensation consultants provided information to the Compensation Committee regarding stock-based compensation plans, executive compensation, and director compensation that were used as components of the overall mix of information used to evaluate our compensation plans. The Compensation Committee reviewed its relationship with Mercer and has determined that its work has not raised any conflicts of interest. Further information regarding the role of these compensation consultants can be found in the Compensation Discussion and Analysis.

# Compensation Committee Interlocks and Insider Participation

No member of the Compensation Committee was or is an officer or employee of the Company or any of our subsidiaries.

# **New Board Committees**

During late fiscal 2019, our Board of Directors established two new supplemental committees to leverage the skills and abilities of our Directors to achieve specific objectives. These new committees do not have a charter and are not required by Securities and Exchange Commission rules or Company bylaws. The following is a brief description of these new committees.

# **Growth Committee**

We believe that our best-in-class offerings, combined with flexible delivery modalities and worldwide sales and distribution capabilities are the foundation for future growth at Franklin Covey. Our Growth Committee is designed to assist our management with strategic guidance over growth initiatives and the execution of these initiatives to drive increased sales and shareholder return. Ms. Chow is the Chair of the Growth Committee and will be joined by Mr. van Bever as a member of the committee. We believe the experience and skills of these directors will provide valuable strategic direction to the Company's growth objectives.

## **Innovations** Committee

Franklin Covey's vision is to profoundly impact the way billions of people throughout the world live, work, and achieve their own great purposes. We believe ongoing investment in our existing content and new offerings is key to our efforts to achieve this vision. The Innovations Committee is designed to provide strategic direction in our efforts to expand our content and offerings into areas that will provide meaningful results for clients and new growth opportunities. Mr. van Bever is the Chair of the Innovations Committee and Ms. Chow and Mr. Heiner are members of this new committee. We believe the knowledge and experience of the directors on the Innovations Committee will provide meaningful direction to the development of our offerings and services.

## **Commitment of our Directors**

Our Board and its standing committees met regularly during fiscal 2019 as shown below.

	Meetings
Board	4
Audit	8
Nominating	4
Compensation	5

In addition to the formal meetings shown above, our Board regularly participated in informal update calls with members of our executive management as necessary throughout fiscal 2019.

Our Lead Independent Director plays an active role on our Board of Directors. Mr. Heiner reviews the agenda, schedule, and materials for each Board and Nominating Committee meeting and presides over executive sessions of the independent directors. Any independent director may call for an executive session and suggest agenda items for Board or committee meetings.

All of the members of our Board of Directors were able to attend at least 75 percent of the Board and committee meetings for which they were entitled to participate except for Ms. Chow and Mr. Christensen. Ms. Chow was unable to attend some committee meetings during fiscal 2019 due to scheduling conflicts associated with her significant new responsibilities as CEO of AT&T Business, but was in attendance for at least 75 percent of full Board meetings. Mr. Christensen was unable to attend the Board meetings due to ongoing serious health challenges. We believe that these Board members continue to provide meaningful insight and experience to our Board of Directors. Although we encourage Board members to attend our Annual Meeting, we do not have a formal policy regarding director attendance at our annual shareholder meetings. Seven members of our Board of Directors attended our most recent annual meeting of shareholders, which was held in January 2019.

## **Director Nomination Process**

As indicated above, the Nominating Committee of the Board of Directors oversees the director nomination process. The Nominating Committee is responsible for identifying and evaluating candidates for membership on the Board of Directors and recommending to the Board of Directors nominees to stand for election. Each candidate to serve on the Board of Directors must be able to fulfill the responsibilities for directors set out in the Corporate Governance Guidelines approved by the Board of Directors. These Corporate Governance Guidelines may be found on our website at www.franklincovey.com. In addition to the qualifications set forth in the Corporate Governance Guidelines, nominees for director will be selected on the basis of such attributes as their integrity, experience, achievements, judgment, intelligence, personal character, ability to make independent analytical inquiries, willingness to devote adequate time to Board duties, and the likelihood that he or she will be able to serve on the Board for a sustained period. In connection with the selection of nominees for director, consideration will be given to the Board's overall balance of diversity of perspectives, backgrounds, and experiences. We believe it is important to have an appropriate mix of diversity for the optimal functionality of the Board of Directors. Although we do not have a formal diversity policy relating to the identification and evaluation of nominees for director, the Nominating Committee considers all of the criteria described above in identifying and selecting nominees and in the future may establish additional minimum criteria for nominees.

Although not an automatically disqualifying factor, the inability of a director candidate to meet independence standards of the NYSE will weigh negatively in any assessment of a candidate's suitability.

The Nominating Committee intends to use a variety of means of identifying nominees for director, including outside search firms, recommendations from current Board members, and recommendations from shareholders. In determining whether to nominate a candidate, the Nominating Committee will consider the current composition and capabilities of serving Board members, as well as additional capabilities considered necessary or desirable in light of existing Company needs and then assess the need for new or additional members to provide those capabilities.

Unless well known to one or more members of the Nominating Committee, normally at least one member of the Nominating Committee will interview a prospective candidate who is identified as having high potential to satisfy the expectations, requirements, qualities, and capabilities for Board membership.

## **Shareholder Nominations**

The Nominating Committee, which is responsible for the nomination of candidates for appointment or election to the Board of Directors, will consider, but shall not be required to nominate, candidates recommended by our shareholders who beneficially own at the time of the recommendation not less than one percent of our outstanding stock (Qualifying Shareholders).

Generally speaking, the manner in which the Nominating Committee evaluates nominees for director recommended by a Qualifying Shareholder will be the same as for nominees from other nominating sources. However, the Nominating Committee will seek and consider information concerning the relationship between a Qualifying Shareholder's nominee and that Qualifying Shareholder to determine whether the nominee can effectively represent the interests of all shareholders.

Qualifying Shareholders wishing to make recommendations to the Nominating Committee for its consideration may do so by submitting a written recommendation, including detailed information on the proposed candidate, including education, professional experience, and expertise, via mail addressed as follows:

Franklin Covey Co. c/o Stephen D. Young, Corporate Secretary 2200 West Parkway Boulevard Salt Lake City, UT 84119-2331

# **Communications with Directors**

Shareholders or other interested parties wishing to communicate directly with the Board of Directors or the non-management directors as a group, may contact the Lead Independent Director directly via e-mail at <u>lead.director@franklincovey.com</u>. Our audit committee chairman may also be contacted directly via e-mail at <u>audit.committee@franklincovey.com</u>. You may also contact members of the Board in writing by addressing the correspondence to that individual or group, c/o Stephen D. Young, Corporate Secretary, Franklin Covey Co., 2200 West Parkway Boulevard, Salt Lake City, Utah 84119-2331. All such written communications will initially be received and processed by the office of the Corporate Secretary. Depending on the nature of the correspondence, the Secretary or Assistant Secretary will initially review such correspondence and either (i) immediately forward the correspondence to the indicated director and to the Chair of the Nominating Committee, or (ii) hold for review during the next regular meeting of the Board of Directors.

# **Fiscal 2019 Director Compensation**

Director compensation is set by the Organization and Compensation Committee and approved by the Board of Directors. The Company's management does not play a role in setting Board Compensation. We compensate members of the Board of Directors using a combination of cash and equity-based compensation. Robert A. Whitman, our Chairman of the Board of Directors and CEO, does not currently receive compensation for his service as a director. The compensation received by Mr. Whitman for his role as Chairman and CEO is shown in the Fiscal 2019 Summary Compensation Table, contained in the Executive Compensation section of this proxy statement.

During fiscal 2019, the other directors were paid the following amounts for services provided:

Compensation Element	Amount
Annual restricted stock award	\$100,000
Annual cash retainer	40,000
Committee retainer, paid for service on each committee	10,000
Lead independent director annual retainer	30,000
Audit committee chairperson annual retainer	15,000
Compensation committee chairperson annual retainer	10,000
Nominating committee chairperson annual retainer	5,000

Directors were reimbursed by the Company for their out-of-pocket travel and related expenses incurred in attending all Board and committee meetings.

#### **Fiscal 2019 Director Compensation Table**

A	B Fees earned or paid in	C Stock	D Option	E Non-Equity Incentive Plan	F Change in pension value and nonqualified deferred compensation	G All other	н
	cash	awards	Awards	Compensation	earnings	Comp	Total
Name	(\$)	(\$)	(\$)	(\$)	(\$)	(\$)	(\$)
Anne H. Chow	70,000	100,000	-		-		170,000
		100,000					1/0,000
Clayton M. Christensen	40,000	100,000	-	-	-	-	140,000
Clayton M. Christensen Michael Fung	,	,	-	-	-	-	,
5	40,000	100,000					140,000
Michael Fung	40,000 85,000	100,000 100,000	-	-	-	-	140,000 185,000
Michael Fung Dennis G. Heiner	40,000 85,000 105,000	100,000 100,000 100,000	-	-	-	-	140,000 185,000 205,000

Amounts reported in column C represent the fair value of stock-based compensation granted to each non-employee member of the Board of Directors. All Board of Director restricted stock awards are made annually in January following the Annual Meeting and have one-year vesting terms. In January 2019, each non-employee member of the Board received a restricted share award of 4,075 shares that had a fair value of \$100,000. The fair value of the stock awards presented in column C was based on a share price of \$24.54 per share, which was the closing price of our common stock on the date that the award was granted. At August 31, 2019, the directors held a total of 28,525 shares of restricted stock. For further information on the calculation used to value the stock awards presented in Column C, refer to Note 12 to our Consolidated Financial Statements in our Annual Report on Form 10-K for the fiscal year ended August 31, 2019 as filed with the SEC on November 14, 2019.

### **Fiscal 2020 Director Compensation**

There are no anticipated changes to fiscal 2020 director compensation from amounts previously described.

## PRINCIPAL HOLDERS OF VOTING SECURITIES

The following table sets forth information as of November 30, 2019, with respect to the beneficial ownership of shares of Common Stock by each person known by us to be the beneficial owner of more than five percent of our Common Stock, by each director, by the Named Executive Officers, and by all directors and officers as a group. Unless noted otherwise, each person named has sole voting and investment power with respect to the shares indicated. In computing the number of shares of Common Stock beneficially owned by a person or entity and the percentage ownership of that person or entity, we deemed outstanding shares of Common Stock subject to options held by that person or entity that are currently exercisable or exercisable within 60 days of November 30, 2019. We did not deem these shares outstanding, however, for the purpose of computing the percentage ownership of any other person or entity. The percentages set forth below have been computed without taking into account treasury shares held by us and are based on 13,982,268 shares of Common Stock outstanding as of November 30, 2019. At the date of this report, there were no shares of Series A or B Preferred Stock outstanding.

	Number of Common	Percentage of
As of November 30, 2019	Shares	Class
Donald J. McNamara <sup>(1)(2)(4)</sup>		
c/o Franklin Covey Co.		
2200 West Parkway Blvd.		
Salt Lake City, UT 84119-2331	3,225,079	23.1%
Knowledge Capital Investment Group <sup>(1)</sup>		
3899 Maple Ave., Suite 300		
Dallas, TX 75219	2,812,805	20.1%
Dimensional Fund Advisors, Inc. <sup>(3)</sup>		
1299 Ocean Avenue		
Santa Monica, CA 90401	817,535	5.8%
Pembroke Management, LTD <sup>(3)</sup>		
1002 Sherbrooke Street West		
Suite 1700		
Montreal, Canada A8 H3A 354	810,759	5.8%
Blackrock, Inc. <sup>(3)</sup>		
55 East 52 <sup>nd</sup> Street		
New York, NY 10055	800,693	5.7%
Robert A. Whitman <sup>(5)(6)</sup>	677,640	4.7%
Stephen D. Young <sup>(5)</sup>	283,994	2.0%
Joel C. Peterson <sup>(4)</sup>	226,821	1.6%
M. Sean Covey	188,600	1.3%
Dennis G. Heiner <sup>(4)</sup>	65,797	*%
E. Kay Stepp <sup>(4)</sup>	53,294	*%
Clayton M. Christensen <sup>(4)</sup>	28,588	*%
Michael Fung <sup>(4)</sup>	28,388	*%
Colleen Dom	19,081	*%
C. Todd Davis	17,699	*%
Scott J. Miller	9,130	*%
Paul S. Walker	8,883	*%
Anne H. Chow <sup>(4)</sup>	4,262	*%
Derek C.M. van Bever	-	*%
All directors and executive officers as a group $(14 \text{ persons})^{(4)(5)}$	4,837,256	33.2%

- (1) Mr. McNamara, who is a director of the Company, is a principal of The Hampstead Group, the private investment firm that sponsors Knowledge Capital Investment Group (Knowledge Capital), and therefore may be deemed the beneficial owner of the Common Stock held by Knowledge Capital. Mr. McNamara disclaims beneficial ownership of the Common Stock held by Knowledge Capital. In December 2019, Knowledge Capital (i) sold 284,608 shares of our Common Stock to the Company and (ii) distributed all of its remaining shares of the Company's common stock to Knowledge Capital's investors. Mr. McNamara, as an investor in Knowledge Capital, received 19,620 shares of our Common Stock in the distribution from Knowledge Capital. As a result of these transactions, as of the date hereof, Knowledge Capital does not beneficially own any of the Company's Common Stock.
- (2) The share amounts include those held for Donald J. McNamara by the Donald J. and Joan P. McNamara Foundation with respect to 23,000 shares. Mr. McNamara is the trustee of his foundation, having sole voting and dispositive control of all shares held by the foundation, and may be deemed to have beneficial ownership of such shares.
- (3) Information for Dimensional Fund Advisors Inc., Blackrock Inc., and Pembroke Management LTD is provided as of September 30, 2019, the filing of their last 13F Reports.
- (4) The share amounts indicated exclude restricted stock awards currently held by the following persons in the following amounts: Anne H. Chow, 4,075 shares; Clayton M. Christensen, 4,075 shares; Michael Fung, 4,075 shares; Dennis G. Heiner, 4,075 shares; Donald J. McNamara, 4,075 shares; Joel C. Peterson, 4,075 shares; E. Kay Stepp, 4,075 shares; and all directors as a group, 28,525 shares. These restricted stock awards do not have voting power or dividend rights until the shares actually vest to members of the Board of Directors.
- (5) The share amounts indicated include shares subject to options currently exercisable held by the following persons in the following amounts: Robert A. Whitman 437,500 shares; Stephen D. Young 131,250 shares; and all executive officers and directors as a group, 568,750 shares.
- (6) In December 2019, Knowledge Capital distributed all of its remaining shares of our Common Stock to Knowledge Capital's investors. Mr. Whitman, as an investor in Knowledge Capital, received 214,108 shares of our Common Stock in the distribution from Knowledge Capital.

# CERTAIN RELATIONSHIPS AND RELATED TRANSACTIONS

# **Review and Approval of Related Party Transactions**

We review all relationships and transactions in which the Company and certain related persons, including our directors, Named Executive Officers, and their immediate family members, are participants, to determine whether such persons have a direct or indirect material interest. Our legal and accounting departments have responsibility for the development and implementation of processes and controls to obtain information from the directors and Named Executive Officers with respect to related party transactions and for then determining, based upon the facts and circumstances, whether the Company or a related party has a direct or indirect material interest in the transaction. As required under SEC rules, transactions that are determined to be directly or indirectly material to us or the related party are disclosed in our Proxy Statement. In addition, a disinterested majority of the full Board of Directors or Audit Committee reviews and approves any related party transaction that is required to be disclosed.

# **Related Party Transactions**

We previously acquired CoveyLink Worldwide, LLC (CoveyLink). CoveyLink conducts seminars and training courses and provides consulting based upon the book *The Speed of Trust* by Stephen M.R. Covey, who is the brother of M. Sean Covey. Prior to the acquisition date, CoveyLink granted us a non-exclusive license related to *The Speed of Trust* book and related training courses for which we paid CoveyLink specified royalties. As part of the CoveyLink acquisition, we obtained an amended and restated license of intellectual property that granted us an exclusive, perpetual, worldwide, transferable, royalty-bearing license to use, sell, and perform the licensed material in any format or medium and through any market or distribution channel. The amount expensed for these royalties due to Stephen M.R. Covey under the amended and restated license agreement totaled \$1.7 million during the fiscal year ended August 31, 2019. In connection with the CoveyLink acquisition, we also signed a speaking services agreement that pays Stephen M.R. Covey a portion of the speaking revenues received for his presentations. During fiscal 2019 we expensed \$1.2 million for these presentations.

We pay M. Sean Covey, who is also an executive officer of the Company, a percentage of the royalty proceeds received from the sales of certain books authored by him in addition to his salary. During the fiscal year ended August 31, 2019, we expensed \$0.1 million for these royalty payments.

During fiscal 2019, we employed Joshua M.R. Covey, who is the brother of M. Sean Covey, and paid him compensation totaling \$202,117. We also employed Dr. John Covey, an uncle of M. Sean Covey, and paid him compensation totaling \$151,073 in fiscal 2019.

We employ John Harding, who is the brother-in-law of Stephen D. Young, and paid him compensation totaling \$347,961 during fiscal 2019. We also employed Jonathan Lofgren, who is Scott J. Miller's brother-in-law, and paid him compensation totaling \$147,689 in fiscal 2019.

Robert A. Whitman, our Chairman of the Board of Directors and CEO, beneficially owns a partnership interest in Knowledge Capital. Donald J. McNamara, a member of our Board of Directors, also beneficially owns a partnership interest in Knowledge Capital and serves as a principal of The Hampstead Group, the private investment firm that sponsors Knowledge Capital. Knowledge Capital beneficially owned 2,812,805 shares of our Common Stock at November 30, 2019. In December 2019, Knowledge Capital distributed all of its shares of our Common Stock to its investors. Immediately prior to the distribution, we repurchased 284,608 shares of our Common Stock from Knowledge Capital, at \$35.1361 per share, for an aggregate purchase price of approximately \$10 million. As of the date hereof, Knowledge Capital does not own any shares of our Common Stock.

On December 10, 2019, the Company repurchased 5,000 shares of its Common Stock from E. Kay Stepp, a member of our Board of Directors, at \$35.1361 per share for an aggregate purchase price of approximately \$0.2 million. The repurchase from Ms. Stepp was made under the Company's existing share repurchase plan.

Each of these listed transactions was approved according to the procedures cited above.

# **COMPENSATION DISCUSSION AND ANALYSIS**

Our Compensation Committee, composed of four independent directors, determined the fiscal 2019 compensation for our named executive officers (NEOs):

- **Robert A. Whitman** Chairman and Chief Executive Officer (CEO);
- Stephen D. Young Chief Financial Officer (CFO);
- Paul S. Walker President of Enterprise Division and Global Partnerships;
- M. Sean Covey President of Education Division; and
- **Colleen Dom** Executive Vice President of Operations.

The material elements of our executive compensation programs and policies, including program objectives, reasons for paying each element and the specific amounts of our NEOs' compensation for fiscal 2019, are explained below. Following this description, you will find a series of tables containing more specific information about our NEOs' compensation. We begin with an executive summary to provide a framework for analysis of this information.

#### **Executive Summary**

#### Overview

The Company's transition from selling engagement-by-engagement training and performance solutions to selling training and performance content and solutions delivered through a subscription-based business model continued in fiscal 2019. Our subscription-based business model:

- (1) provides clients with unlimited access to Franklin Covey's entire collection of best-in-class content for a defined population;
- (2) enables content to be delivered through an almost unlimited combination of delivery modalities, and in 19 languages worldwide;
- (3) includes the services of an implementation specialist to help clients design "impact journeys" to help them achieve their performance objectives; and
- (4) offers a price per population trained that is equivalent to that typically charged in the industry for just a single course in a single delivery modality.

We anticipated that this value proposition would be compelling to our customers. We also expected that it would be disruptive to both our historical course-by-course business model, and our financial reporting, since the recognition of a significant portion of the value of contracts sold in a given period would be deferred into future periods, rather than being recognized in the initial period.

# Fiscal 2019 Performance

The significant growth of our subscription business is increasingly offsetting the ongoing declines in our historical sales channels. As a result, we expect both our reported and economic revenue growth to continue to accelerate in fiscal 2020 and beyond.

Subscription and subscription-related revenue accounts for over 55% of all revenue in our English speaking direct offices, and the All Access Pass (AAP) subscription offering was also launched in Japan this past year. In addition, more than 80% of our Education business is now subscription or subscription-related. The value proposition of our AAP offering is continuing to drive a higher initial sale, a higher rate of revenue renewal, and more add-on sales of services, resulting in a significantly higher lifetime value of our customers. This higher lifetime customer value is driving accelerated growth for our subscription model.

## Key Compensation Decisions and Actions for Fiscal 2019

The Compensation Committee made the following key executive compensation decisions and took the following key executive compensation actions for fiscal 2019:

- Salaries Fiscal 2019 salaries for all NEOs remained at substantially the same levels as in the prior year.
- Annual Incentive Payments Consistent with prior years, the Compensation Committee approved an annual incentive plan for fiscal 2019 that provided for potential cash incentives based on (1) the annual financial performance of the Company, based on Qualified Adjusted EBITDA, which is defined in the Analysis of Fiscal 2019 Compensation Decisions and Actions section of this document (70% of payout) and (2) executive team performance objectives (30% of payout). Based on actual performance against the financial targets set, the NEOs received 191% of the 70% portion of this payout for exceeding the target achievement under the Qualified Adjusted EBITDA performance objectives for the fiscal 2019 annual incentive plan. In addition, the NEOs received 84% of the 30% portion of the metric-based executive team performance objectives for fiscal 2019. These amounts are reflected in the Fiscal Year 2019 Summary Compensation Table found in this document under the heading "Non-Equity Incentive Plan Compensation." No other annual variable cash compensation awards were earned during fiscal 2019. Further details of our annual incentive plan for fiscal 2019 are explained in the section below entitled "Annual Performance-Based Variable Pay."
  - **Long-Term Incentive Awards** The Compensation Committee again granted to each of the NEOs performance and service-based restricted stock units (RSUs). There are three tranches in the fiscal 2019 LTIP awards: (1) a tranche for Qualified Adjusted EBITDA performance, (2) a tranche for "subscription sales" performance, and (3) a tranche that vests after three years of service. The number of shares that vest in each of the Qualified Adjusted EBITDA and subscription sale tranches is based on fiscal 2021 financial results. As of August 31, 2019, all three tranches of the fiscal 2019 RSUs remain unvested. Further details of the performance-based RSUs granted in fiscal 2019 are explained in the section below entitled "Equity Compensation."

The Compensation Committee also granted a restricted stock unit awards to our CEO and CFO as partial replacement for equity awards received in fiscal 2012 and fiscal 2013 which were forfeited or did not fully vest largely as a result of the change in Franklin Covey's business model to emphasize subscription services. These awards vest after the completion of a two-year service period ending January 25, 2021. These equity awards are reflected in the 2019 Fiscal Year Summary Compensation Table found in this document under the caption "Stock Awards."



### Shareholder-Minded Compensation Practices

The Compensation Committee reviews and considers the views of shareholders and proxy advisory firms on corporate pay practices. In this regard, we reach out to key shareholders to solicit their views on executive compensation and consider the results of our annual "say-on-pay" voting. Taking these, and other inputs into account, the Compensation Committee implemented and maintains the following policies:

- **Clawback Policy** The Board has authority to require reimbursement of any annual or long-term incentive payment made to an executive officer where: (1) the payment was based on achieving financial results that were subsequently the subject of a substantial restatement of Company financial statements filed with the SEC; (2) the Board determines the executive engaged in misconduct that caused the need for the substantial restatement; and (3) a lower payment would have been made to the executive based on the restated financial results. In such instance, the Company expects that it will seek to recover from the individual executive the amount by which the individual executive's incentive payments for the relevant period exceeded the lower payment that would have been made based on the restated financial results.
- **Hedging Policy** Our directors and executive officers are prohibited from buying or selling publicly traded options, puts, calls or other derivative instruments related to Company stock. All other employees are discouraged from engaging in hedging transactions related to Company stock.
- No Option Repricing Without Shareholder Approval Our equity plans expressly prohibit option repricing without shareholder approval.
- No Excise Tax Gross-ups Excise tax gross-ups for our NEOs are prohibited.
- Stock Ownership Guidelines Our stock ownership guidelines require an ownership threshold of five times base salary for our CEO, three times base salary for our CFO and two times base salary for our other NEOs. Each NEO is targeted to reach the applicable threshold within five years of the policy becoming applicable to the NEO and from the date the NEO first has shares awarded as part of his or her annual compensation. Unvested share awards are included in calculating whether the required threshold has been achieved. NEOs are prohibited from selling any shares until after these guidelines are met. The Compensation Committee annually reviews executives' progress toward meeting these guidelines. Currently, the stock ownership of each of our CEO, our CFO, Mr. Covey, and Ms. Dom meets or exceeds the applicable threshold, and Mr. Walker is also currently expected to meet his ownership threshold within the allotted time. In addition, a Board policy requires that each director who is not an employee of the Company maintain beneficial ownership of the Company's common stock and/or vested RSUs equal in value to at least four times the Board cash retainer at all times during his or her tenure on the Board. New directors have up to three years of service on the Board in which to meet this ownership requirement.
- No Significant Perquisites No significant "corporate perquisites" such as country club memberships or automobile allowances are
  provided to our NEOs.
- No Employment Agreements for NEOs and Limited Change-in-Control Benefits The Company does not enter into employment
  agreements with its NEOs, and has a change-in-control policy for its NEOs that provides for a potential change-in-control severance benefit
  of only one times total targeted annual cash compensation without any excise tax gross-ups. Our NEOs are subject to the same general
  (non-change-in-control) severance policies as all Company employees.
- **Pay for Performance Awards** The 2019 long-term incentive plan (LTIP) performance-based stock awards were designed to incentivize even greater achievement levels in the Company's results of operations, and pay out only if these operating improvements are achieved.
- **Efficient Share Utilization** The Compensation Committee believes that the Company's historical share utilization for compensation purposes has been relatively low; this utilization rate is expected to remain relatively low in the future.

# Consideration of 2019 "Say-On-Pay" Voting Results

At our 2019 Annual Meeting, we held our annual advisory "say-on-pay" vote with respect to the compensation of our NEOs. Over 99% of the votes cast were in favor of the compensation of our NEOs. Our Board of Directors and the Compensation Committee considered and discussed this shareholder vote result during fiscal 2019 and determined not to make significant changes to the existing program for fiscal 2019 specifically as a result of the 2019 say-on-pay vote. The Compensation Committee will, from time to time, explore various executive pay and corporate governance changes to the extent appropriate in an effort to keep our executive compensation program aligned with best practices in our competitive market and the Company's particular circumstances, and expects to consider shareholder views in so doing. The Compensation Committee intends to continue holding say-on-pay votes with shareholders on an annual basis, consistent with our shareholders' recommendation from our 2019 Annual Meeting, and the next such vote is scheduled for the 2020 Annual Meeting.

# Guiding Philosophy, Principles, and Objectives of Our Executive Compensation Program

To fulfill our mission and implement our strategy, Franklin Covey must attract, motivate, and retain highly qualified employees. We achieve this, in part, through working to ensure that we have both a winning culture and a competitive performance-based total compensation program. We align our executives' interests with those of our shareholders by tying almost all short- and long-term incentive compensation to the Company's achievement of key measures of growth and key strategic objectives.

We believe variable, performance-based compensation should constitute a significant percentage of our executives' overall compensation opportunity. All executive base salary, short-term incentive, and long-term incentive compensation is designed to be market-based. Variable pay and long-term incentive pay is linked to, and designed to reward the achievement of, specific performance targets.

The philosophy and objectives of our executive compensation program are reflected in the compensation principles listed below, which guide the Compensation Committee in its oversight of our compensation practices and plans. The specific objectives of our executive compensation program are to reward achievement of our strategic and annual business plans and to link a major portion of pay directly to performance. The key principles that guide the Compensation Committee are that the Company's executive compensation program should:

- *Reflect Performance:* To align compensation with performance over both the short and long term, we establish multi-year objectives for the Company relating to both growth and the achievement of key strategic objectives. Annual performance targets are established in the context of these multi-year objectives, and for fiscal 2019 consisted primarily of goals for growth in revenue, Adjusted EBITDA, and deferred revenue. NEO performance pay levels for the year are generally determined by assessing the Company's level of achievement compared to these objectives. Since our NEOs have responsibility for overall Company performance against these objectives, their compensation can vary (and has varied) significantly from year to year.
- *Encourage Long-Term Company-Wide Focus:* We believe that compensation should encourage and reward both the achievement of annual objectives and longer-term, Company-wide performance improvement. We use a service-based and performance-based RSU program to focus NEO efforts on long-term growth in shareholder value. We believe that paying a significant portion of variable compensation to our NEOs in the form of equity-based compensation that vests over a period of time, based on performance, also encourages a long-term, Company-wide focus. Value is realized through delivering results today, but in a way that builds the foundation for delivering even stronger results in the future. We believe that this practice will lead to our NEOs having a considerable investment in our shares over time. This investment in turn advances both a culture of teamwork and partnership, and encourages a stewardship mentality for the Company among our key leaders.

*Attract and Retain Talent:* We understand the importance of hiring and retaining the best people. Retention of talented employees is critical to successfully executing our business strategy. We seek to be what we refer to internally as "the workplace of choice for achievers with heart." Successful execution of our business strategy requires that our management team be in place, engaged and focusing their best energy and talents on achieving our business goals and strategies. For us, compensation is not just an overhead expense; it is a key component of the investments we make and costs we incur to generate our revenues. For our delivery consultants, the majority of this compensation cost is reflected as cost of goods sold. In determining the compensation of our NEOs and in reviewing the effectiveness of our compensation program for attracting and retaining talent, the Compensation Committee generally considers the competitive market for talent. We believe that our compensation programs should enable us to attract and retain talented people, and incentivize them to contribute their finest talents to achieving our objectives. We are pleased that our executive officers have an average tenure of over 23 years with our Company (ranging from 18 to 34 years).

In addition to aligning our compensation programs with the achievement of objectives that drive shareholder value, the Compensation Committee also considers the consistency of our compensation programs and works to ensure that our variable compensation does not encourage imprudent risk-taking. We have determined that our Company's approach to the compensation process addresses the need to balance prudence and pay-for-performance through a combination of:

- Controls on the allocation and overall management of risk-taking;
- Comprehensive profit and loss and other management information, that provides ongoing performance feedback;
- Rigorous, multi-party performance assessments and compensation decisions; and
- A Company-wide compensation structure that strives to meet industry best practice standards, including a business model that is based on compensating our associates in direct proportion to the revenue and profit contribution they generate.

Our compensation framework seeks to balance risk and reward. Our executive team is involved in identifying relevant risks and performance metrics for our business. We work to create a cadence of accountability within our organization through continuous evaluation and measurement of performance compared to what we refer to internally as our "Wildly Important Goals" of achieving profitable growth, meeting strategic objectives, and building a winning culture. Based on the considerations discussed above, in connection with its compensation decisions for fiscal 2019, our Compensation Committee concluded that our Company's compensation program and policies are structured such that they do not encourage imprudent risk-taking, and that there are no risks arising from such programs and policies that are reasonably likely to have a material adverse effect on the Company.

# 2019 Executive Compensation Program

Our fiscal 2019 executive compensation program incorporated five main elements:

- Base salary;
- Short-term, performance-based cash variable pay plan;
- Long-term incentive equity awards in the form of ongoing service-based and performance-based RSUs;

- Other benefits (primarily insurance, as discussed below) that are generally available to all employees on similar terms, except as specifically described below; and
- Severance and change-in-control benefits, which are substantially the same for our NEOs as they are for other employees.

# Analysis of Fiscal 2019 Compensation Decisions and Actions

### Fiscal 2019 Executive Compensation Determination Process

The Compensation Committee determined the form and amount of fixed compensation and established specific performance metrics for determining year-end variable compensation to be awarded to our NEOs for fiscal 2019 considering: (1) our financial performance over the prior year and past several years and, expectations for fiscal 2019; (2) the individual and collective performance of our NEOs relative to the achievement of metric-based strategic objectives related to growth in key areas; and (3) in connection with our goal of attracting and retaining the best talent, a general understanding of market compensation practices. In particular, the Compensation Committee reviewed at a general level the following financial metrics and related growth rates in connection with making its key compensation decisions:

- Revenue;
- Adjusted EBITDA and operating income;
- Multi-year changes in operating income, Adjusted EBITDA, and specific revenue targets; and
- Achieving high rates of retention for subscription-based revenue.

*Management Input Regarding Compensation Decisions:* Our Compensation Committee meets in executive session to discuss the performance of our CEO and each of the other NEOs. Our CEO submitted year-end variable compensation calculations (certified by our CFO) and recommendations to the Committee for our other NEOs. These calculations and recommendations precisely followed the payout guidelines established for incentive compensation relating to financial performance.

*Market Assessment:* Our Compensation Committee evaluates our NEO compensation program at a high level against market practices. In 2019, the Committee asked Mercer, the Committee's compensation consultant, to assess our NEO compensation program, identify considerations that could inform compensation decisions, and advise as to current market practices, trends, and plan designs. Mercer reviewed data from its own research and databases and used this information primarily as supplemental data to assist the Compensation Committee in understanding current market practices related to executive compensation. In its assessment of our compensation program, Mercer confirmed that the compensation amounts are consistent with market compensation for similar-sized and comparable professional services and content companies, and that the program has been aligned with corporate performance. Further, Mercer advised us that the compensation program contains features that reinforce significant alignment with shareholders and a long-term focus, and blends subjective assessment and policies in a way that addresses known and perceived risks.

The Compensation Committee has assessed Mercer's independence, as required under NYSE rules, and considered and assessed all relevant factors, including those required by the SEC that could give rise to a potential conflict of interest during fiscal 2019. The Compensation Committee did not identify any conflicts of interest raised by the work performed by Mercer.

In making pay decisions for fiscal 2019, the Compensation Committee considered how executive compensation should drive desired performance toward our business objectives. The Compensation Committee also took into consideration the specific business opportunities and challenges facing the Company compared to those of our competitors and similar-sized companies. However, the Compensation Committee did not specifically benchmark elements of compensation when making its fiscal 2019 executive compensation decisions. Finally, the Compensation Committee generally considered the past performance of our NEOs, including performance against previous individual and corporate objectives, expected contribution to future corporate objectives, and whether the NEOs' performance was achieved consistent with our governing values. The Compensation Committee made final judgments regarding the appropriate compensation level for each NEO based on these additional inputs.

The following peer group was used for fiscal 2019. These companies were selected based on size, industry and types of professional services offered. Annual revenues for the peer group (which is one of several factors considered in selecting the peers) range from approximately \$175 million to \$806 million. The data for this peer group was discounted due to the overall revenue of the peer group, to be more comparable with our revenue. Since our fiscal 2019 revenues totaled \$225.4 million, we believe with the previously stated discounts, this peer group is appropriate for comparison purposes. This peer group is one of many tools used by the Compensation Committee for assessing executive compensation and was comprised of the following companies for fiscal 2019:

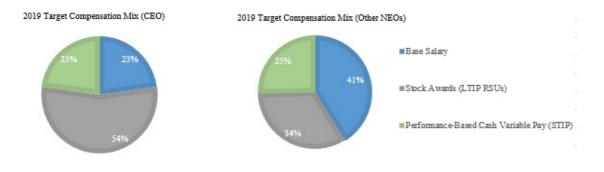
- CRA International, Inc.
- Exponent, Inc.
- Forrester Research, Inc.
- GP Strategies Corporation
- The Hackett Group, Inc.
- HealthStream, Inc.
- Heidrick & Struggles International, Inc.
- Huron Consulting Group, Inc.
- Information Services Group, Inc.
- RCM Technologies, Inc.
- Resources Connection, Inc.
- Rosetta Stone, Inc.

As compared to the peer group for fiscal 2018, this peer group added Rosetta Stone, Inc. and eliminated Cambium Learning Group, Inc. based on application of the criteria described above.

#### Decisions on Key Elements of Fiscal 2019 Executive Compensation

*Total Compensation:* In addition to the specific elements of compensation discussed below, we establish annual targets for the total compensation provided to our NEOs. Based on the key factors described above, the Compensation Committee established fiscal 2019 total compensation targets of approximately \$2.6 million for our CEO and approximately \$836,000, on average, for our other NEOs, assuming achievement of targeted results under our short- and long-term performance-based variable pay plans. The calculation excludes book royalty payments made to Mr. Covey, as noted in the Fiscal 2019 Summary Compensation Table.

*Total Compensation Mix:* The following charts identify the fiscal 2019 target compensation mix for our CEO and average mix for our other NEOs.



# **Base Salaries**

The Company pays a base salary to each of our NEOs to provide a base level of fixed income for services rendered. The Compensation Committee annually reviews base salary market data and if appropriate, will adjust base salaries to remain at competitive levels. Based primarily on the Compensation Committee's subjective consideration of the 2019 market data, salaries for all NEOs remained at substantially the same levels as in the prior year. The Committee continues to emphasize performance-based variable pay as the means by which NEOs may increase their total compensation.

# Annual Performance-Based Variable Pay

*Fiscal 2019 Performance-Based Cash Variable Pay Plan:* The Company provides annual performance-based cash incentive opportunities to link our NEOs compensation interests to specific financial and strategic goals established by the Compensation Committee. In fiscal 2019, the Performance-Based Cash Variable Pay Plan (STIP) for our NEOs included two components for the payout calculation: (1) Annual financial performance objectives (70% of payout) and (2) metric-based executive team performance objectives (30% of payout). The target STIP payout opportunities for our NEOs were determined by the Compensation Committee based on the considerations described above as follows: \$575,000 for Mr. Whitman; \$235,000 for Mr. Young; and \$200,000 for each of Mr. Covey, Mr. Walker, and Ms. Dom. These target STIP payout opportunities remained the same for our NEOs from fiscal 2018. The STIP reinforces our strong pay-for-performance philosophy and rewards the achievement of specific business and financial goals during the fiscal year.

<u>Financial Performance Component</u>: The financial performance threshold necessary for NEOs to earn 100% of the financial performance component of their target STIP payout opportunity in fiscal 2019 was to increase Qualified Adjusted EBITDA from \$11.9 million in fiscal 2018, to \$19.0 million of Qualified Adjusted EBITDA in fiscal 2019, growth of 59.7%. Qualified Adjusted EBITDA is calculated as reported Adjusted EBITDA which is adjusted for the impact of foreign exchange, STIP, and other items.

The Company utilizes Adjusted EBITDA in its analysis and decision making because it provides supplemental information that facilitates consistent internal comparisons to the historical operating performance of prior periods and we believe the measure provides greater transparency to evaluate operational activities and financial results. Adjusted EBITDA is also the primary measure by which internal business segment performance is evaluated and is regularly communicated to our analysts. Refer to the table in Appendix A for the reconciliation of Adjusted EBITDA, to consolidated net income (loss), a comparable GAAP financial measure.

In fiscal 2019, Qualified Adjusted EBITDA equaled \$20.9 million, after being adjusted for foreign exchange. Accordingly, the Company exceeded the \$19.0 million threshold of Qualified Adjusted EBITDA and, as a result, 191% of the 70% financial performance component of the fiscal 2019 annual incentive for each of the NEOs was paid. As further described below, our NEOs also received a payout of 84% of the 30% metric-based component of targeted annual incentive pay, based on the degree of achievement of the specified strategic objectives as evaluated by the Compensation Committee.

The following table shows the potential payouts to our NEOs based on the degree of attainment of fiscal 2019 STIP Qualified Adjusted EBITDA objectives (and assuming metric-based executive team performance objectives were achieved).

	Pro-rata share of 70% financial		Pro-rata share of total target opportunity for achieving	
	performance metric for achieving		Qualified Adjusted EBITDA	
Qualified Adjusted EBITDA	Qualified Adjusted EBITDA as	Targeted Qualified	(including STIP expense) if >	Qualified Adjusted EBITDA
less than \$14.0 million and	calculated if > \$14.0 million and	Adjusted EBITDA of \$19.0	\$19.0 million and	(including STIP expense) equal to
not meeting performance	< \$19.0 million and meeting	million and meeting	< \$22.0 million and meeting	or greater than \$22 million and
objectives	performance objectives	performance objectives	performance objectives	meeting performance objectives
0%	Pro-rata calculation	100%	Pro-rata calculation	200%

Performance Objectives Component: The Performance Objectives Component of the STIP represents 30% of the STIP award and in fiscal 2019 it was paid out at 84% of the target for executive team performance objectives based on achievement of key strategic goals established by the Compensation Committee at the beginning of fiscal 2019. While these goals were strategic in nature, and disclosing all details could cause potential competitive harm, they were objectives with specific measures related to the transition to a subscription-based business model as well as recurring AAP revenue. Each key strategic goal was individually weighted based on difficulty and on the effort required to achieve the goal, with most goals weighted between 30% and 40% of this portion of the STIP award opportunity. We believe that the goals established for each NEO were "stretch" goals tied to over-achieving compared to our annual plan in support of the Company's long-term strategy of building its subscription business. Each goal was typically linked to what we refer to internally as our "Wildly Important Goals" that are cascaded throughout the Company, and progress toward each of these goals was tracked regularly. For fiscal 2019, the metric-based executive team performance objectives component of the STIP were not all met. Accordingly, despite significant gains in each of the key metrics on which this component of STIP was based, the NEOs received only a portion of the target level of cash compensation for the executive team performance objectives, which cash payment reflected 84% of the 30% of the total targeted STIP opportunity.

These amounts are reflected in the Fiscal Year 2019 Summary Compensation Table found in this document under the heading "Non-Equity Incentive Plan Compensation." No other annual variable cash compensation awards were earned by the NEOs during fiscal 2019.

## Equity Compensation

We believe that the granting of long-term equity awards over the years has created strong alignment of interest between NEOs and shareholders, as reflected in our strong financial performance from fiscal 2010 through fiscal 2019. The same program and philosophy were reflected in our use of equity awards in fiscal 2019.

*Fiscal 2019 Long-Term Incentive Plan (LTIP) – Service-Based and Performance-Based Equity Grants:* A significant portion of our NEOs' total targeted compensation for fiscal 2019 was provided in the form of service-based RSUs and performance-based RSUs that vest solely upon the achievement of key financial objectives included in our long-term financial plan over a period of years. If the performance targets are not achieved within the allotted time frame, then the performance-based RSUs are forfeited.

During fiscal 2019, the Compensation Committee granted service-based and performance-based RSU awards to our NEOs. Shares may be earned under the fiscal 2019 RSU award based on three components over a three-year vesting period, ending August 31, 2021, as identified below:

- (1) 25% of the fiscal 2019 RSU award is time-vested and in general will vest on August 31, 2021;
- (2) 70% of the remaining 75% of the fiscal 2019 RSU award is based on Qualified Adjusted EBITDA performance, as previously defined. Because Adjusted EBITDA is important in the short term and in the long term, the measure is utilized in both our STIP and LTIP awards. Qualified adjusted EBITDA for purposes of fiscal 2019 LTIP is based on the highest qualified adjusted EBITDA achieved for any four quarter period during the three years ended August 31, 2021; and
- (3) 30% of the remaining 75% of the fiscal 2019 RSU award is based on fiscal 2021 subscription sales results.

In addition to payout levels of 50%, 100%, and 200% for the achievement of applicable performance goals, the number of shares paid in settlement of the RSU tranches with financial targets is a pro-rata calculation between a 50% target and a 100% target, and a different pro rata calculation between 100% target and 200% target. As of August 31, 2019, all three tranches of RSUs granted in fiscal 2019 remain unvested. The targets for the RSUs granted in fiscal 2019 (and the corresponding payout levels for achieving the targets) are identified below:

# Fiscal 2021 Qualified Adjusted EBITDA

- \$28.0 million (50% of target minimum threshold);
- \$35.0 million (100% of target); and
- \$40.0 million (200% of target maximum threshold).

# Fiscal 2021 Subscription and Related Sales

- \$145.0 million (50% of target minimum threshold);
- \$165.0 million (100% of target); and
- \$185.0 million (200% of target maximum threshold).

We believe that our RSU program aligns a significant portion of our executive compensation with increasing value realized by our shareholders. For further information regarding our LTIP awards and other share-based compensation instruments (including applicable performance achievement), please refer to the notes to our financial statements found in our Annual Report on Form 10-K for the fiscal year ended August 31, 2019 and the footnotes to the Outstanding Equity Awards at Fiscal 2019 Year-End table that are provided further below. None of the outstanding RSUs as reported in the fiscal 2018 Compensation Discussion and Analysis were earned during fiscal 2019. Please see the outstanding equity awards section below for additional details relating to the outstanding awards.

*Qualified Retirement Benefits:* Each of our NEOs participates in our 401(k) plan, which is our tax-qualified retirement plan available to all eligible U.S. employees. We match participant contributions dollar-for-dollar on the first 1% of salary contributed to the 401(k) plan and 50 cents on the dollar for the next 4% of salary contributed. Our match for executives is the same received by all associates who participate in the 401(k) plan. Contributions to the 401(k) plan from highly compensated employees are currently limited to a maximum of 10% of compensation, subject to statutory limits.

*Other Benefits:* The Compensation Committee evaluated the market competitiveness of the executive benefit package to determine the most critical and essential benefits necessary to retain executives. Based on information received from Mercer, the Compensation Committee determined to include executive life insurance for certain NEOs. In addition, the Company agreed to provide our CEO with supplemental disability insurance after he voluntarily terminated his employment agreement with the Company, and in consideration of previous years during which our CEO accepted no compensation. For fiscal 2019, our Compensation Committee was provided with the estimated value of these items (which value is included in the Fiscal 2019 Summary Compensation Table below), and determined, as in prior years, that these amounts were not material in determining our NEOs' fiscal 2019 compensation.

- *Term Life Insurance:* Franklin Covey provides a portable 20-year term life policy for the CEO and CFO. The coverage amount is approximately 2.5 times each NEO's target annual cash compensation (base salary plus target performance-based cash variable pay).
- *Supplemental Disability Insurance:* We provide our CEO with long-term disability insurance which, combined with our current group policy, provides, in the aggregate, monthly long-term disability benefits equal to approximately 75% of his fiscal 2019 target cash compensation. Our other NEOs may purchase voluntary supplemental disability insurance at their own expense.

We maintain a number of other broad-based employee benefit plans in which, consistent with our values, our NEOs participate on the same terms as other employees who meet the eligibility requirements, subject to any legal limitations on amounts that may be contributed to or benefits payable under the plans. These benefits include:

- Our High Deductible Health Plans and Health Savings Accounts administered pursuant to Sections 125 and 223 of the Internal Revenue Code of 1986, as amended (the Code).
- Our Employee Stock Purchase Plan implemented and administered pursuant to Section 423 of the Code.
  - 31

*Severance Policy:* We have implemented a severance policy to establish, in advance, the appropriate treatment for terminated NEOs and to help ensure market competitiveness. The severance policy uses the same benefit formula for our NEOs as it uses for all of our employees. We do not "gross-up" severance payments to compensate for taxes. For more information about the terms of the severance policy, see the section below entitled "Executive Compensation – Potential Payments Upon Termination or Change-in-Control."

*Employment Agreements and Change-in-Control Severance Agreements:* We do not have employment agreements with any of our NEOs, but we are a party to change-in-control severance agreements with each of our NEOs. These agreements are designed to retain our NEOs in the event a change-in-control transaction is proposed. In such situations, the change-in-control benefit may alleviate some of the financial and career concerns often associated with a change-in-control, and enable our NEOs to focus on the proposed transaction. For more information about the terms of these change-in-control severance agreements, see the section below entitled "Executive Compensation – Potential Payments Upon Termination or Change-in-Control."

*Section 162(m):* U.S. federal tax law generally prohibits us from taking a tax deduction for certain compensation paid in excess of \$1 million to certain executive officers (and, beginning in 2018, certain former executive officers). Historically, compensation that qualified as "performance-based compensation" could be excluded from this \$1 million limit. This exception was repealed, effective for taxable years beginning after December 31, 2017, except for certain compensation arrangements in place as of and not modified after November 2, 2017 for which transition relief is available. We continue to evaluate the impact of the revisions to Section 162(m) of the Code for their potential impact on the Company. Regardless of that impact, the Compensation Committee believes that the tax deduction limitation should not be permitted to compromise our ability to design and maintain executive compensation arrangements that will attract, retain, motivate and reward executive talent needed to compete successfully. Accordingly, achieving the desired flexibility in the design and delivery of compensation may result in compensation that in certain cases is not deductible for federal tax purposes. In addition, because of the uncertainties associated with the application and interpretation of Section 162(m) and the regulations issued thereunder, there can be no assurance that compensation intended to satisfy the requirements for deductibility under Section 162(m), as in effect prior to 2018, will in fact be deductible.

# **Executive Compensation**

The Fiscal 2019 Summary Compensation Table below sets forth compensation information for our NEOs relating to fiscal 2019, fiscal 2018 and fiscal 2017 as applicable.



# Fiscal 2019 Summary Compensation Table

Name and Principal Position	Year	Salary (\$)	Bonus (\$)	Stock Awards (\$)	Non-Equity Incentive Plan Compensation (\$)	All Other Compensation (\$)	Total (\$)
Robert A. Whitman	2019	575,000	-	1,369,289	914,250	73,863	2,932,402
Chairman and	2018	566,442	367,500	1,150,000	575,000	70,666	2,729,608
CEO	2017	525,000	309,136	1,050,000	157,500	64,906	2,106,542
Stephen D. Young	2019	350,000	-	404,822	373,650	16,697	1,145,169
CFO	2018	351,347	164,500	350,000	235,000	16,407	1,117,254
	2017	350,000	126,598	350,000	70,500	15,652	912,750
Paul S. Walker	2019	400,000	-	300,000	315,600	12,259	1,027,859
President of	2018	379,546	140,000	300,000	200,000	13,160	1,032,706
Enterprise Division &	2017	309,500	117,766	200,000	60,000	10,493	697,759
Global Partnerships							
M. Sean Covey	2019	300,000	-	200,000	324,600	135,523	960,123
President of	2018	301,153	140,000	200,000	200,000	213,103	1,054,256
Education Division	2017	300,000	117,766	200,000	60,000	206,340	884,106
Colleen Dom	2019	300,000	-	200,000	315,600	10,592	826,192
Executive Vice President of							
Operations							

Salary: The amounts reported in the "Salary" column for fiscal 2019 represent base salaries paid to each NEO for fiscal 2019.

*Stock Awards:* The amounts reported in the "Stock Awards" column for fiscal 2019 represent the aggregate grant date fair value (computed in accordance with Financial Accounting Standards Board Accounting Standards Codification Topic 718, or ASC Topic 718), based on the probable outcome of any applicable performance criteria, excluding the effect of estimated forfeitures, for the RSUs granted to NEOs as LTIP awards during fiscal 2019. The probable outcome of the RSUs granted during fiscal 2019 with performance conditions were based on the Company meeting the 100% target for both tranches with financial performance conditions (in other words, fiscal 2021 Qualified Adjusted EBITDA and fiscal 2021 Subscription Sales). Assuming the maximum performance level was achieved, the reported value of the aggregate LTIP RSUs for each of the NEOs in this column would be 200% of target as follows: Mr. Whitman, to \$2,012,500; Mr. Young, to \$612,500; Mr. Walker, to \$525,000; Mr. Covey, to \$350,000; and Ms. Dom, to \$350,000 (for further information regarding these stock awards and the assumptions made in their valuation, refer to Note 12, *Stock-Based Compensation Plans*, to our consolidated financial statements included in our Annual Report on Form 10-K for the fiscal year ended August 31, 2019). Also included in the "Stock Awards" column is an incentive award for the CEO and CFO which have a two-year time based vesting condition.

*Non-Equity Incentive Plan Compensation:* The amounts reported in the "Non-Equity Incentive Plan Compensation" column for fiscal 2019 represent the amounts paid to each NEO under the STIP for formulaic fiscal 2019 achievement, which is discussed above in the section entitled "Compensation Discussion and Analysis – Analysis of Fiscal 2019 Compensation Decisions and Actions." Payouts are based on achieving objectives established annually and meeting annual financial targets. Incentive amounts were approved by the Compensation Committee and were paid following the conclusion of the fiscal year.

*All Other Compensation:* The amounts reported for fiscal 2019 in the "All Other Compensation" column are set forth in the "Fiscal 2019 All Other Compensation Table" below.

Name	Year	Company Contributions to 401(k) Plan (a) (\$)	Executive Life Insurance Premiums (b) (\$)	Executive Disability Premiums (c) (\$)	Other (\$)	Total (\$)
Mr. Whitman	2019	8,284	8,084	50,778	6,717	73,863
Mr. Young	2019	8,250	4,409	—	4,038	16,697
Mr. Walker	2019	8,269	—	—	3,990	12,259
Mr. Covey	2019	8,479	_	_	127,044(d)	135,523
Ms. Dom	2019	6,231	_	—	4,361	10,592

(a) We match dollar-for-dollar the first 1% of salary contributed to the 401(k) plan and 50 cents on the dollar of the next 4% of salary contributed. Our match for executives is the same match received by all associates who participate in the 401(k) plan.

(b) For the CEO and CFO, we maintain an executive life insurance policy with a face value of approximately 2.5 times their target annual cash compensation. These amounts show the annual premiums paid for each 20-year term executive life insurance policy.

(c) We provide Mr. Whitman with long-term disability insurance which, combined with our current group policy, provides, in the aggregate, monthly long-term disability benefits equal to approximately 75% of his fiscal 2019 target cash compensation. The amount shows the premiums paid for Mr. Whitman's supplemental long-term disability coverage.

(d) For Mr. Covey, this amount includes \$122,780 of royalties earned during fiscal 2019 from books he authored that are used in our training and education businesses.

#### **Fiscal 2019 Grants of Plan-Based Awards**

The following table sets forth the plan-based awards that were granted to our NEOs during fiscal 2019. We granted three types of awards in fiscal 2019: annual incentive-based cash awards identified in the table as STIP; long-term LTIP equity awards in the form of service-based RSUs and long-term LTIP equity awards in the form of performance-based RSUs.

	_	Estimated Possible Payouts Under Non-Equity Incentive Plan Awards			Future Pay		All Other Stock Awards: - Number of Shares	Grant Date Fair Value of Stock and	
Name	Grant Date	Threshold (\$)	Target (\$)	Maximum (\$)	Threshold (#)	Target (#)	Maximum (#)	of Stock or Units (#)	Option Awards (e) (\$)
Mr. Whitman									
STIP (a)			575,000	1,150,000	—			—	—
LTIP RSUs (b)	1/25/2019			—	—			8,936	219,289
LTIP RSUs (c)	10/01/2018			—	18,423	36,844	73,688	—	862,500
LTIP RSUs (d)	10/01/2018			_	—			12,282	287,500
Mr. Young									
STIP (a)			235,000	470,000			—	—	
LTIP RSUs (b)	1/25/2019		—	—	—		—	2,234	54,822
LTIP RSUs (c)	10/01/2018			—	5,607	11,214	22,428	—	262,500
LTIP RSUs (d)	10/01/2018		—	—	—		—	3,738	87,500
Mr. Walker									
STIP (a)	_	_	200,000	400,000	_	_	_	—	_
LTIP RSUs (c)	10/01/2018			—	4,806	9,612	19,223	—	225,000
LTIP RSUs (d)	10/01/2018	_		—	_	—	—	3,204	75,000
Mr. Covey									
STIP (a)			200,000	400,000				—	—
LTIP RSUs (c)	10/01/2018	_		—	3,205	6,410	12,816	—	150,000
LTIP RSUs (d)	10/01/2018	—		—			—	2,136	50,000
Ms. Dom									
STIP (a)	—	—	200,000	400,000		—		—	_
LTIP RSUs (c)	10/01/2018	—	—	—	3,205	6,410	12,816	—	150,000
LTIP RSUs (d)	10/01/2018		—	—	—	—	—	2,136	50,000

- (a) These amounts relate to the STIP for the annual performance period ending August 31, 2019. For additional information regarding the STIP, see the section above entitled "Compensation Discussion and Analysis – Analysis of Fiscal 2019 Compensation Decisions and Actions." The actual payouts made to the NEOs for this program are reflected in the "Non-Equity Incentive Plan Compensation" column of the Fiscal 2019 Summary Compensation Table above.
- (b) On January 25, 2019, Mr. Whitman and Mr. Young each received a supplemental time-based LTIP award, which vests two years from the grant date, or January 25, 2021. For additional information about these equity awards, see the section entitled "Compensation Discussion and Analysis Analysis of Fiscal 2019 Compensation Decisions and Actions" above.
- (c) These amounts relate to the LTIP awards granted to the NEOs in the form of performance-based RSUs, which vest based on fiscal 2021 Qualified Adjusted EBITDA and fiscal 2021 subscription sales. Payout for these awards is expected, if at all, after August 31, 2021. For additional information about these equity awards, see the section entitled "Compensation Discussion and Analysis Analysis of Fiscal 2019 Compensation Decisions and Actions" above.
- (d) These amounts relate to the LTIP awards granted to the NEOs in the form of service-based RSUs, which vest on August 31, 2021. For additional information about these equity awards, see the section entitled "Compensation Discussion and Analysis Analysis of Fiscal 2019 Compensation Decisions and Actions" above.
- (e) The amounts reported in the "Grant Date Fair Value of Stock and Option Awards" column for fiscal 2019 represent the aggregate grant date fair values (computed in accordance with ASC Topic 718), based on the probable outcome of any applicable performance conditions, excluding the effect of estimated forfeitures, for the RSUs granted to NEOs as LTIP awards. For the performance-based RSUs, the fair value on the grant date was based on the probable outcome that only the target award would vest.

#### **Employment and Change-in-Control Severance Agreements**

We do not maintain employment agreements with any of our NEOs, but we do maintain change-in-control severance agreements with each of our NEOs. For more information about the terms of these change-in-control severance agreements, see the section below entitled "Executive Compensation – Potential Payments Upon Termination or Change-in-Control." Also see the section above entitled "Compensation Discussion and Analysis - Total Compensation Mix" for more information about the mix of compensation elements for our NEOs.

# Outstanding Equity Awards at Fiscal 2019 Year-End

The following equity awards granted to our NEOs were outstanding as of August 31, 2019.

		Option A	wards		Stock Awards				
Name	Grant Date	Number of Securities Underlying Unexercised Options Exercisable(a) (#)	Option Exercise Price (\$)	Option Expiration Date	Number of Shares or Units of Stock That Have Not Vested (#)	Market Value of Shares or Units of Stock That Have Not Vested(h) (\$)	Equity Incentive Plan Awards: Number of Un- earned Shares, Units or Other Rights That Have Not Vested (#)	Equity Incentive Plan Awards: Market or Payout Value of Un-earned Shares, Units or Other Rights That Have Not Vested(j) (\$)	
Mr. Whitman	1/25/19	—	—	_	8,936(b)	328,755	—	—	
	10/01/18	—		—	—	—	73,688(c)	2,710,982	
	10/01/18	—		—	12,282(d)	451,855	—	—	
	11/14/17			—	—		89,610(e)	3,296,752	
	11/14/17			—	14,935(f)	549,459			
	10/18/16		_	_	_	_	27,146(g)	998,701	
	11/12/15	_		_		_	33,980(h)		
								1,250,124	
	11/21/14			_			25,350(i)	932,627	
	9/28/11						—	_	
	1/28/11	62,500	9.00	1/28/2021	_	_		_	
	1/28/11	62,500	10.00	1/28/2021		_			
	1/28/11	62,500	12.00	1/28/2021	_	_	_	_	
	1/28/11	62,500	14.00	1/28/2021					
	1/28/11	62,500	14.00	1/28/2020	_				
	1/28/10	62,500	12.00	1/28/2020		_			
					_	—	—	—	
	1/28/10	62,500	14.00	1/28/2020	_	_	—		
Mr. Young	1/25/19	_	_	_	2,234(b)	82,189	_	_	
	10/01/18						22,428(c)	825,126	
	10/01/18				3,738(d)	137,521	<b>22</b> , <b>12</b> 0(C)		
	11/14/17				5,750(u)	107,021			
			—	—	_	_	27,273(e)	1,003,374	
	11/14/17	—	—	—	4,545(f)	167,211	—	—	
	10/18/16		—	—	—		9,048(g)	332,876	
	11/12/15	—	_	_		_	11,326(h)	416,684	
	11/21/14	_	_				8,450(i)	310,876	
	9/28/11	_	_		_		_	_	
	1/28/10	43,750	10.00	1/28/2020			—	_	
	1/28/10	43,750	12.00	1/28/2020			_	_	
	1/28/10	43,750	14.00	1/28/2020	—	—	—		
Mr. Walker	10/01/18	_	_		_	_	19,223(c)	707,214	
	10/01/18				3,204(d)	117,875	_		
	01/25/18	_	_	—			2,714(e)	99,848	
	01/25/18	_		_	452(f)	16,629			
	11/14/17						19,091(e)	702,358	
	11/14/17	_		_	3,182(f)	117,066			
	10/18/16	_		_			 5,170(g)	190,204	
	11/12/15	_	_				6,472(h)	238,105	
	11, 12, 10						0, 17 2(11)	200,100	
Mr. Covey	10/01/18			_		_	12,816(c)	471,501	
, in the second s	10/01/18	_	_	—	2,136(d)	78,583	_		
	11/14/17		—	—			15,584(e)	573,335	
	11/14/17		_	_	2,597(f)	95,544			
	10/18/16		_		_,		5,170(g)	190,204	
	11/12/15	_		_			6,472(h)	238,105	
	11/21/14	—	—	—	—	_	4,828(i)	177,622	
Ms. Dom	10/01/18	_	_	_	_	_	12,816(c)	471,501	
, 0 m	10/01/18	_	_	_	2,136(d)	78,583			
	11/14/17	_	_	_	2,100(u)	/0,000	 15,584(e)	573,335	
	11/14/17				2,597(f)	95,544	10,00 <del>4</del> (8)		
		—	_	—	2,397(1)		 3,232(g)		
	10/18/16	—	—		_			118,905	
	11/12/15	—	—	—	_	—	4,046(h)	148,852	
	11/21/14	—	—	—	_		2,172(i)	79,908	

- (a) These options had a market vesting condition related to the resolution of a management stock loan program when the share price reached the breakeven amount for participants. In 2013, the stock price exceeded the required threshold and the management stock loan program was extinguished, resulting in these options vesting for both the CEO and CFO.
- (b) On January 25, 2019, Mr. Whitman and Mr. Young each received a supplemental service-based LTIP award, which vests two years from the grant date, or January 25, 2021. For additional information about these equity awards, see the section entitled "Compensation Discussion and Analysis Analysis of Fiscal 2019 Compensation Decisions and Actions" above.
- (c) These awards are LTIP awards granted in the form of performance-based RSUs in fiscal 2019 (October 1, 2018). For additional information regarding the fiscal 2019 LTIP award, including the vesting requirements, see the section above entitled "Compensation Discussion and Analysis Equity Compensation."
- (d) These awards are LTIP awards granted in the form of service-based RSUs in fiscal 2019 (October 1, 2018) that generally vest on August 31, 2021. For additional information regarding the fiscal 2019 LTIP award, see the section above entitled "Compensation Discussion and Analysis Equity Compensation."
- (e) These awards are LTIP awards granted in the form of performance-based RSUs in fiscal 2018 (November 14, 2017 and, for Mr. Walker, January 25, 2018). For additional information regarding the fiscal 2018 LTIP award, including the vesting requirements, see the section above entitled "Compensation Discussion and Analysis Equity Compensation."
- (f) These awards are LTIP awards granted in the form of service-based RSUs in fiscal 2018 (November 14, 2017 and, for Mr. Walker, January 25, 2018) that generally vest on August 31, 2020. For additional information regarding the fiscal 2018 LTIP award, see the section above entitled "Compensation Discussion and Analysis – Equity Compensation."
- (g) These awards are LTIP awards granted in fiscal 2017 (October 18, 2016). The number of shares that may be awarded under the RSUs to the participants is based on six individual vesting conditions that are divided into two performance measures: (1) trailing four-quarter LTIP Adjusted EBITDA, which equals Adjusted EBITDA plus the change in deferred revenue (less certain costs), and excludes the impact of foreign exchange and (2) increased All Access Pass sales. Multi-year LTIP Adjusted EBITDA targets for this award (excluding the impact of fluctuations in foreign currency exchange rates and STIP) are \$36.7 million, \$41.8 million and \$47.7 million (70% of the award shares), and the targets related to All Access Pass sales are \$30.1 million, \$35.4 million and \$40.8 million (30% of the award shares). As of August 31, 2019, participants had vested in all three tranches of 18,338 shares related to All Access Pass sales and the first tranche of 42,789 shares related to LTIP Adjusted EBITDA. All other tranches of this award remain unvested.
- (h) These awards are LTIP awards granted in fiscal 2016 (November 12, 2015). The number of shares that may be awarded under the RSUs to the participants is based on six individual vesting conditions that are divided into two performance measures: (1) trailing four-quarter LTIP Adjusted EBITDA, which equals Adjusted EBITDA plus the change in deferred revenue (less certain costs), and excludes the impact of foreign exchange and (2) increased sales of the Organization Development Suite (OD Suite) of offerings. The OD Suite is defined as Leadership, Productivity and Trust offerings. Multi-year LTIP Adjusted EBITDA targets for this award (excluding the impact of fluctuations in foreign currency exchange rates and STIP) are \$36.0 million, \$40.0 million and \$44.0 million (70% of the award shares), and the targets related to increased sales of the OD Suite are \$107.0 million, \$116.0 million and \$125.0 million (30% of the award shares). As of August 31, 2019, participants had vested in all three tranches of 23,128 shares related to increased OD Suite sales and the first tranche of 53,964 shares related to LTIP Adjusted EBITDA. All other tranches of this award remain unvested.
- (i) These awards are LTIP awards granted in fiscal 2015 (November 21, 2014). The number of shares that may be awarded to the participants is based on six individual vesting conditions that are divided into two performance measures: (1) trailing four-quarter LTIP Adjusted EBITDA and (2) increased sales of the OD Suite of offerings. Multi-year LTIP Adjusted EBITDA targets for this award are \$39.6 million, \$45.5 million and \$52.3 million (70% of the award shares), and the targets related to increased sales of the OD Suite are \$107.0 million, \$118.0 million and \$130.0 million (30% of the award shares). As of August 31, 2019, participants had vested in all three tranches of 11,247 shares related to increased OD Suite sales and the first tranche of 26,241 shares related to LTIP Adjusted EBITDA. All other tranches of this award remain unvested and it is anticipated that at least one tranche will not vest prior to the expiration date.
- (j) Values were determined by multiplying the target number of RSUs or other performance awards, or the number of service-based RSUs, by the closing price per share of the Company's common stock on the NYSE on August 31, 2019 of \$36.79.

#### **Fiscal 2019 Option Exercises and Stock Vested**

There were no options exercised or stock awards that vested during fiscal 2019.

## Potential Payments Upon Termination or Change-in-Control

# Severance Benefits Upon Termination Without Cause

Our NEOs are subject to the same general (non-change-in-control) severance policies as all Franklin Covey employees. Under our severance policy, Company employees, including each of the NEOs, who are terminated involuntarily by the Company without cause receive a lump-sum payment equal to one week's salary for every \$10,000 of their annual total targeted cash compensation. Additionally, we pay COBRA medical and dental premiums for the term of the severance period. As a condition to receipt of severance benefits, the NEO must agree to abide by specific non-compete, non-solicitation and confidentiality requirements. The target total severance payment equals the target annual cash compensation plus target COBRA premiums for the severance period. The COBRA benefits are generally limited to 18 months for all NEOs. The amounts below assume that each NEO experienced a qualifying termination of employment on August 31, 2019 (the last business day of fiscal 2019).

Name	Year	Target Total Severance Payment (\$)	Base Salary (\$)	Target Annual STIP (\$)	Target Annual Cash Compensation (\$)	Target Severance Compensation (Excluding COBRA) (\$)	Target COBRA Premiums (\$)
Mr. Whitman	2019	2,578,872	575,000	575,000	1,150,000	2,543,269	35,603
Mr. Young	2019	682,016	350,000	235,000	585,000	663,750	18,266
Mr. Covey	2019	503,407	300,000	200,000	500,000	480,769	22,638
Mr. Walker	2019	719,474	400,000	200,000	600,000	692,308	27,166
Ms. Dom	2019	503,407	300,000	200,000	500,000	480,769	22,638

## Estimated Severance Amounts as of August 31, 2019

#### Change-in-Control Severance Benefit

The Company has entered into a change-in-control severance agreement with each NEO. Under the terms of the agreements, upon the occurrence of a change-in-control and a qualifying termination, each NEO is entitled to a lump-sum severance payment equal to one time his or her current annual total targeted cash compensation, plus reimbursement of premiums to secure medical benefit continuation coverage for a period of one year. The target total severance payment equals the target annual cash compensation plus target COBRA premiums for the severance period. There are no excise tax gross-ups provided under the agreements. The amounts below assume that each NEO experienced a qualifying termination of employment on August 31, 2019.

## Estimated Change-in-Control Severance Amounts as of August 31, 2019

Name	Year	Target Total Severance Payment (\$)	Base Salary (\$)	Target Annual STIP (\$)	Target Annual Cash Compensation (\$)	Target COBRA Premiums for 12 Months (\$)
Mr. Whitman	2019	1,166,099	575,000	575,000	1,150,000	16,099
Mr. Young	2019	601,099	350,000	235,000	585,000	16,099
Mr. Covey	2019	523,544	300,000	200,000	500,000	23,544
Mr. Walker	2019	533,404	400,000	200,000	600,000	23,544
Ms. Dom	2019	523,544	300,000	200,000	500,000	23,544

38

#### **Compensation Committee Report**

Our Compensation Committee reviewed the Compensation Discussion and Analysis (CD&A), as prepared by management of Franklin Covey, and discussed the CD&A with management of Franklin Covey. Based on the Committee's review and discussions, the Committee recommended to the Board that the CD&A be included in this Proxy Statement and in the Company's Annual Report on Form 10-K for the fiscal year ended August 31, 2019.

#### **Compensation Committee:**

E. Kay Stepp, Chair Dennis Heiner Michael Fung Anne Chow

#### **CEO Pay Ratio Disclosure**

- The Dodd-Frank Wall Street Reform and Consumer Protection Act (Dodd-Frank Act) requires the Company to disclose the ratio of the CEO's annual total compensation (under the Summary Compensation Table definition) to that of the Company's median employee (excluding the CEO) using the same methodology.
- Our CEO's compensation for fiscal 2019, as disclosed in the Summary Compensation Table, is \$2,932,402. The annual total compensation for our median employee is \$91,996. The ratio between the CEO's and median employee's annual total compensation as of August 31, 2019 is 32:1.
- We did not experience any change in our employee population or compensation arrangements during fiscal 2019 compared to fiscal 2018 that we reasonably believe would significantly impact our pay ratio disclosure. Therefore, as permitted under SEC rules, we have used the same median employee compensation as we did in fiscal 2018. To determine the median employee, we prepared a list of our full employee population as of June 30, 2018. The population included all US and non-US employees, whether employed on a full-time, part-time, temporary or seasonal basis.
- We established a consistently applied compensation measure inclusive of total cash paid from July 1, 2017 through June 30, 2018. We annualized compensation for employees hired during that time. Non-US employee compensation was converted to US dollars based on applicable exchange rates as of June 30, 2018.
- We believe that the ratio is a reasonable estimate calculated in a manner consistent with Item 402(u) of SEC Regulation S-K. Given the rule's flexibility, the method the Company used to determine the median employee may be different from its peers, so the ratios may not be comparable.



## AUDIT COMMITTEE REPORT

The following is the report of the Audit Committee with respect to our audited financial statements for the fiscal year ended August 31, 2019. The information contained in this report shall not be deemed "soliciting material" or otherwise considered "filed" with the SEC, and such information shall not be incorporated by reference under the Exchange Act except to the extent that we specifically incorporate such information by reference in such filing.

The Audit Committee assists the Board of Directors in fulfilling its responsibility for oversight of the quality and integrity of the accounting, auditing, and reporting practices of the Company. The Audit Committee is comprised entirely of independent directors and operates in accordance with a written charter, which was adopted by the Board of Directors. A copy of that charter is available on our website at <u>www.franklincovey.com</u>. Each member of the Audit Committee is "independent," as required by the applicable listing standards of the New York Stock Exchange and the rules of the SEC.

The Audit Committee oversees the Company's financial reporting process on behalf of the Board of Directors. The Company's management has primary responsibility for the financial statements and reporting process, including the Company's internal control over financial reporting. The independent registered public accounting firm is responsible for performing an integrated audit of the Company's financial statements and internal control over financial reporting in accordance with the auditing standards of the Public Company Accounting Oversight Board.

In fulfilling its oversight responsibilities, the Audit Committee reviewed and discussed with management the audited financial statements to be included in the Annual Report on Form 10-K for the fiscal year ended August 31, 2019. This review included a discussion of the quality and the acceptability of the Company's financial reporting and system of internal controls, including the clarity of disclosures in the financial statements. The Audit Committee also reviewed and discussed with the Company's independent registered public accounting firm the audited financial statements of the Company for the fiscal year ended August 31, 2019, their judgments as to the quality and acceptability of the Company's financial reporting, and such other matters as are required to be discussed by Public Company Accounting Oversight Board standards.

The Audit Committee obtained from the independent registered public accountants a formal written statement describing all relationships between the auditors and the Company that might bear on the auditors' independence consistent with applicable requirements of the Public Company Accounting Oversight Board and discussed with the auditors any relationships that may impact their objectivity and independence, and satisfied itself as to the auditors' independence. The Audit Committee meets periodically with the independent registered public accounting firm, with and without management present, to discuss the results of the independent registered public accounting firm's examinations and evaluations of the Company's internal control and the overall quality of the Company's financial reporting.

Based upon the review and discussions referred to above, the Audit Committee recommended that the Company's audited financial statements be included in the Company's Annual Report on Form 10-K for the fiscal year ended August 31, 2019, for filing with the SEC.

Date: November 6, 2019 Michael Fung, Chairman Anne H. Chow Dennis G. Heiner E. Kay Stepp



#### **OVERVIEW OF PROPOSALS**

This Proxy Statement includes three proposals requiring shareholder action. Proposal No. 1 requests the election of nine directors to the Board of Directors. Proposal No. 2 requests an advisory vote on executive compensation. Proposal No. 3 requests the ratification of Deloitte & Touche, LLP as our independent registered public accounting firm for fiscal 2020. Each of these proposals is discussed in more detail in the pages that follow.

### **PROPOSAL NO. 1** Election of Directors

At the Annual Meeting, nine directors are to be elected to serve until the next annual meeting of shareholders and until their successors shall be duly elected and qualified. Our director nominees have a great diversity of experiences and bring to our Board a wide variety of skills, qualifications, and viewpoints that strengthen their ability to carry out their oversight role on behalf of our shareholders. They have developed their skills and gained experience across a broad range of industries and disciplines in both established and growth markets. The biographies contained in the section of this Proxy Statement entitled, "Nominees for Election to the Board of Directors" describe the many areas of individual expertise that each director nominee brings to our board.

Unless the shareholder indicates otherwise, each proxy will be voted in favor of the nine nominees listed below. Each of the nominees is currently serving as a Director of the Company. If any of the nominees should be unavailable to serve, which is not now anticipated, the proxies solicited hereby will be voted for such other persons as shall be designated by the present Board of Directors.

## **Vote Required**

The nine nominees receiving the highest number of affirmative votes of the shares entitled to be voted for them, up to the nine directors to be elected by those shares, will be elected as directors to serve until the next annual meeting of shareholders and until their successors are duly elected and qualified. Abstentions and broker non-votes will have no effect on the election of directors.

Pursuant to the Company's bylaws, any nominee for director who receives a greater number of votes "withheld" or "against" from his or her election than votes "for" his or her election shall immediately offer to tender his or her resignation following certification of such shareholder vote. The Nominating Committee shall promptly consider the director's resignation offer and make a recommendation to the Board of Directors on whether to accept or reject the offer. The Board of Directors shall act on the recommendation of the Nominating Committee and publicly disclose its decision within 90 days following certification of the shareholder vote.

## **Recommendation of the Board**

The Board of Directors recommends that shareholders vote FOR the election of Anne H. Chow, Clayton M. Christensen, Michael Fung, Dennis G. Heiner, Donald J. McNamara, Joel C. Peterson, E. Kay Stepp, Derek C.M. Van Bever, and Robert A. Whitman.



## PROPOSAL NO. 2 Advisory Vote on Executive Compensation

In accordance with the requirements of Section 14A of the Exchange Act (which was added by the Dodd-Frank Wall Street Reform and Consumer Protection Act) and the related rules of the SEC, the Company is providing its shareholders with the opportunity to cast an advisory vote on executive compensation as described below. We believe that it is appropriate to seek the views of shareholders on the design and effectiveness of our executive compensation program.

The overall goal of our executive compensation program is to attract, motivate, and retain a talented and creative team of executives who will provide leadership for our success in dynamic and competitive markets. The Company seeks to accomplish this goal in a way that rewards performance and that is aligned with shareholders' long-term interests. We believe that our executive compensation program, which utilizes both short-term cash awards and long-term equity awards, satisfies this goal and is strongly aligned with the long-term interest of our shareholders.

The Compensation Discussion and Analysis, as presented within this Proxy Statement, describes the Company's executive compensation program and the decisions made by the Compensation Committee during fiscal 2019 in more detail. We believe that the compensation program for the Named Executive Officers is instrumental in helping the Company achieve financial goals. Please refer to the information contained in the Compensation Discussion and Analysis as you consider this proposal.

We are asking the shareholders to vote on the following resolution:

RESOLVED, that the shareholders hereby approve the compensation of the Company's Named Executive Officers, as disclosed in this Proxy Statement pursuant to Item 402 of Regulation S-K, including the Compensation Discussion and Analysis, compensation tables, and narrative disclosure.

As an advisory vote, this proposal is not binding upon the Company. However, the Compensation Committee, which is responsible for designing and administering our executive compensation program, values the opinions expressed by shareholders in their vote on this proposal and will consider the outcome of the vote when making future compensation decisions for the Named Executive Officers. We currently intend to include a shareholder advisory vote on our executive compensation program each year at our annual meeting of shareholders.

## **Vote Required**

Approval of Proposal No. 2 requires that the number of votes cast in favor of the proposal exceeds the number of votes cast in opposition. Abstentions and broker non-votes will not have any effect on the outcome of this proposal.

## **Recommendation of the Board**

## The Board recommends that shareholders vote FOR Proposal No. 2.

## PROPOSAL NO. 3 Ratification of Appointment of Independent Registered Public Accounting Firm

The Audit Committee has selected the independent registered public accounting firm Deloitte & Touche, LLP to audit our financial statements for fiscal 2020. Deloitte began serving as our independent registered public accounting firm in the third quarter of fiscal 2016. The Board of Directors anticipates that one or more representatives of Deloitte will be present at the Annual Meeting, will have the opportunity to make a statement if they desire to do so and will be available to respond to appropriate questions.

## **Principal Accountant Fees**

The following table shows the fees accrued or paid to our independent registered public accounting firm for the fiscal years ended August 31, 2019 and 2018:

	Fi	scal 2019	Fiscal 2018		
Audit Fees <sup>(1)</sup>	\$	648,414	\$	708,979	
Audit-Related Fees <sup>(2)</sup>		13,500		-	
Tax Fees <sup>(3)</sup>		48,694		29,400	
All Other Fees <sup>(4)</sup>		-		-	
	\$	710,608	\$	738,379	

- (1) Audit fees represent fees and expenses for professional services provided in connection with the audit of our consolidated financial statements and the effectiveness of internal controls over financial reporting found in the Annual Report on Form 10-K and reviews of our financial statements contained in Quarterly Reports on Form 10-Q, procedures related to registration statements, accounting consultations on actual transactions, and audit services provided in connection with other statutory filings.
- <sup>(2)</sup> Audit-Related Fees consist of fees for services on a registraion statement on Form S-8.
- <sup>(3)</sup> Tax Fees consisted primarily of fees and expenses for services related to tax compliance, tax planning, and tax consulting.
- <sup>(4)</sup> Deloitte did not provide any "other services" during the periods presented.

The Audit Committee pre-approves all services to be performed by our independent registered public accountants and subsequently reviews the actual fees and expenses paid to them. All of the audit-related services and tax services provided by our independent registered public accounting firm during the fiscal years ended August 31, 2019 and 2018 were pre-approved by the Audit Committee. The Audit Committee has determined that the fees paid for non-audit services are compatible with maintaining independence as our independent registered public accountants.

## **Vote Required**

The ratification of the appointment of Deloitte & Touche, LLP as our independent registered public accountants requires that the number of votes cast in favor of the proposal exceeds the number of votes cast in opposition. Abstentions and broker non-votes will not have any effect on the outcome of this proposal.

#### **Board Recommendation**

The Board recommends that shareholders vote FOR the appointment of Deloitte & Touche, LLP as the Company's independent registered public accountants.



#### **OTHER MATTERS**

As of the date of this Proxy Statement, the Board of Directors knows of no other matters to be presented for action at the meeting. However, if any further business should properly come before the meeting, the persons named as proxies in the accompanying form of proxy will vote on such business in accordance with their best judgment.

# **PROPOSALS OF SHAREHOLDERS**

## Requirements for Shareholder Proposals to be Considered for Inclusion in Our Proxy Materials

Shareholders may present proposals for inclusion in our proxy statement and form of proxy for the annual meeting of shareholders to be held in calendar year 2021, provided that such proposals must be received by us, at our executive offices (2200 West Parkway Boulevard, Salt Lake City, Utah 84119-2331) no later than August 22, 2020, provided that this date may be changed in the event that the date of the annual meeting of shareholders to be held in calendar year 2021 is changed by more than 30 days from the date of the annual meeting of shareholders to be held in calendar year 2020. Such proposals must also comply with the requirements as to form and substance established by the SEC if such proposals are to be included in our proxy statement and form of proxy.

## Requirements for Shareholder Proposals to be Brought Before the Annual Meeting

Our bylaws provide that, except in the case of proposals made in accordance with Rule 14a-8, for shareholder nominations to the Board of Directors or other proposals to be considered at an annual meeting of shareholders, the shareholder must have given timely notice thereof in writing to the Secretary of Franklin Covey not less than 60 nor more than 90 calendar days prior to the anniversary of the date of the immediately preceding annual meeting. To be timely for the annual meeting of shareholders to be held in calendar year 2021, a shareholder's notice must be delivered or mailed to, and received by, our Secretary at our executive offices (2200 West Parkway Boulevard, Salt Lake City, Utah 84119-2331) between October 27, 2020 and November 25, 2020. However, in the event that the annual meeting is called for a date that is not within 30 calendar days of the anniversary of the date on which the immediately preceding annual meeting, or (ii) the close of business on the 20th day prior to such annual meeting, or (ii) the close of business on the tenth day following the day on which notice of the date of the meeting was mailed or public disclosure of the date of the meeting of shareholders commence a new time period for the giving of a shareholder's notice as provided above. A shareholder's notice to our Secretary must set forth the information required by our bylaws with respect to each matter the shareholder proposes to bring before the annual meeting.

Pursuant to rules adopted by the SEC, if a shareholder intends to propose any matter for a vote at our annual meeting to be held in calendar year 2020 but fails to notify us of that intention prior to November 6, 2019, then a proxy solicited by the Board of Directors may be voted on that matter in the discretion of the proxy holder, provided that this date may be changed in the event that the date of the annual meeting of shareholders to be held in calendar year 2020 is changed by more than 30 days from the date of the annual meeting of shareholders held in calendar year 2019.

44

#### WHERE YOU CAN FIND MORE INFORMATION

We file annual, quarterly, and current reports, proxy statements and other information with the SEC. These filings are also available to the public from the SEC's web site at <u>http://www.sec.gov</u>.

We will provide without charge to any person from whom a Proxy is solicited by the Board of Directors, upon the written request of such person, a copy of our 2019 Annual Report on Form 10-K, including the financial statements and schedules thereto (as well as exhibits thereto, if specifically requested), required to be filed with the Securities and Exchange Commission. Written requests for such information should be directed to Franklin Covey Co., Investor Relations Department, 2200 West Parkway Boulevard, Salt Lake City, Utah 84119-2331, Attn: Mr. Stephen D. Young.

You should rely only on the information contained in this Proxy Statement. We have not authorized anyone to provide you with information different from that contained in this Proxy Statement. The information contained in this Proxy Statement is accurate only as of the date of this Proxy Statement, regardless of the time of delivery of this Proxy Statement.



#### Directions to FranklinCovey from Provo/South

◆ Take I-15 North to the 21<sup>st</sup> South Freeway; merge onto the 21<sup>st</sup> South Freeway Westbound

- ◆ Take the **Redwood Road** exit
- Turn left (South) onto Redwood Road.
- Turn right at Parkway Blvd. (2495 South), this intersection has a traffic

#### light

- You will pass UPS on your right
- FranklinCovey will be the block after UPS on your right
- 2200 West Parkway Blvd., Salt Lake City, UT 84119
- Park at the Washington Building, this building has 3 big flagpoles at the front door
  - Receptionist in the Washington building will be able to help you

#### Directions to Franklin Covey from Downtown/North

- If entering I-15 from 600 South on-ramp southbound
- Take the 21<sup>st</sup> South Freeway
- Take the first exit off 21st South Freeway which is **Redwood Road**
- Turn left (South) onto Redwood Road.

• Turn right at Parkway Blvd. (2495 South), this intersection has a traffic light

- You will pass UPS on your right
- FranklinCovey will be the block after UPS on your right
- 2200 West Parkway Blvd., Salt Lake City, UT 84119

• Park at the Washington Building, this building has 3 big flagpoles at the front door

• Receptionist in the Washington building will be able to help you

If you need further assistance or additional directions, please call our receptionist at (801) 817-1776.



# ADJUSTED EBITDA RECONCILIATION TO NET INCOME (LOSS)

For fiscal 2014 to fiscal 2019, Adjusted EBITDA means net income or loss excluding the impact of interest expense, income tax expense, amortization, depreciation, share-based compensation expense, adjustments to the fair value of contingent earn out liabilities, and certain other items. The Company references this non-GAAP financial measure in its disclosure and decision making because it provides supplemental information that facilitates consistent internal comparisons to the historical operating performance of prior periods and the Company believes it provides investors with greater transparency to evaluate operational activities and financial results.

<b>Reconciliation of Net Income (Loss) to Adjusted EBITDA</b>
(in thousands and unaudited)

	Fiscal Year Ended August 31,									
		2019		2018		2017	2016	2015		2014
Reconciliation of net income (loss) to Adjusted EBITDA:										
Net income (loss)	\$	(1,023)	\$	(5,887)	\$	(7,172)	\$ 7,016	\$ 11,116	\$	18,067
Adjustments:										
Interest expense, net		2,063		2,154		2,029	1,938	1,754		1,810
Discount on related party receivable		-		-		-	-	363		1,196
Income tax provision (benefit)		1,615		367		(3,737)	4,895	6,296		3,692
Amortization		4,976		5,368		3,538	3,263	3,727		3,954
Depreciation		6,364		5,161		3,879	3,677	4,142		3,383
Stock-based compensation		4,789		2,846		3,658	3,121	2,536		3,534
Increase (decrease) to the fair value of contingent earn-out										
liabilities		1,334		1,014		(1,936)	1,538	35		(1,579)
Impairment of related party receivable		-		-		-	-	-		363
Impairment of assets		-		-		-	-	1,302		-
Costs to exit Japan publishing business		-		-		2,107	-	-		-
Restructuring costs		-		-		1,482	776	587		-
ERP system implementation costs		-		855		1,404	448	-		-
Business acquisition costs		-		-		442	-	-		-
Contract termination costs		-		-		1,500	-	-		-
Licensee transition costs		488		-		505	222	-		-
	\$	20,606	\$	11,878	\$	7,699	\$ 26,894	\$ 31,858	\$	34,420

47

#### PROXY

## FRANKLIN COVEY CO.

#### This Proxy is Solicited on Behalf of the Board of Directors

The undersigned hereby appoints Stephen D. Young and A. Derek Hatch or either of them as proxy, with full power of substitution, to vote, as designated below, all shares of Common Stock of Franklin Covey Co. (the Company), which the undersigned is entitled to vote at the annual meeting of shareholders of the Company (the Annual Meeting) to be held at the Hyrum W. Smith Auditorium, 2200 West Parkway Boulevard, Salt Lake City, Utah 84119-2331, on January 24, 2020 at 8:30 a.m., local time, or any adjournment(s) thereof. This proxy is solicited on behalf of the Board of Directors of the Company. This proxy, when properly executed and returned in a timely manner, will be voted as specified. If no instructions are specified, this proxy will be voted "FOR" all nominees listed in Proposal 1 and "FOR" Proposals 2 and 3.

1. Election of nine directors of the Company, each to serve until the next Annual Meeting and until their respective successors shall be duly elected and shall qualify.

	Nominees:		- 5	Christensen; 03 Michael Fung; ( k C.M. van Bever; and 09 Robe	g; 04 Dennis G. Heiner; 05 Donald J. McNamara; 06 Joel C. obert A. Whitman	
	□ <b>FOR</b> all nominee		WITHHOLD AUTHORITY all nominees			
2.	Advisory vote on ap	proval of executiv	ve compensation.			
	□ FOR	[	□ AGAINST		ABSTAIN	
3. 20	Ratify the appoi 20.	intment of Del	oitte & Touche L	LP as the Company's ind	ndependent registered public accountants for fisca	l
	□ FOR	[	□ AGAINST		ABSTAIN	

#### ^ FOLD AND DETACH HERE ^

Important Notice Regarding the Availability of Proxy Materials for the Annual Meeting of Shareholders to be held on January 24, 2020. The Notice, the Proxy Statement, and our 2019 Annual Report to shareholdersare available at http://www.viewproxy.com/FranklinCovey/2020

The Board of Directors unanimously recommends that the shareholders vote "FOR" all nominees listed in Proposal 1 and "FOR" Proposals 2 and 3. To vote in accordance with the Board of Directors' recommendations, sign below. The appropriate boxes may, but need not, be checked. To vote against any proposal, or to abstain from voting on any proposal, check the appropriate box. **PLEASE PRINT YOUR NAME AND SIGN EXACTLY AS YOUR NAME APPEARS IN THE RECORDS OF THE COMPANY. WHEN SHARES ARE HELD BY JOINT TENANTS, BOTH SHOULD SIGN. WHEN SIGNING AS AN ATTORNEY, EXECUTOR, ADMINISTRATOR, TRUSTEE, OR GUARDIAN, PLEASE GIVE FULL TITLE AS SUCH. IF A CORPORATION, PLEASE SIGN IN FULL CORPORATE NAME BY PRESIDENT OR OTHER AUTHORIZED OFFICER. IF A PARTNERSHIP, PLEASE SIGN IN PARTNERSHIP NAME BY AUTHORIZED PERSON.** 

Date:

Signature of Shareholder(s)

Signature (if held jointly)

**^ FOLD AND DETACH HERE** ^

	CONTROL NUMBER
$\rightarrow$	

# PROXY VOTING INSTRUCTIONS

Please have your 11 digit control number ready when voting by Internet or Telephone



INTERNET Vote Your Proxy on the Internet: Go to www.AALvote.com/FC Have your proxy card available when you access the above

website. Follow the prompts to vote your shares.



TELEPHONE Vote Your Proxy by Phone: Call 1 (866) 804-9616 Use any touch-tone telephone to vote your proxy. Have your proxy card available when you call. Follow the voting instructions to vote your shares.

